

Ministry of Energy

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MC-2018-385

Ms Michelle Reesor
Regulatory Analyst
Newmarket-Tay Power Distribution
590 Steven Court
Newmarket ON L3Y 6Z2

Dear Ms Reesor:

Re: Ontario Regulation 196/17, Alternative Bill Message Request

I am writing in response to your letter dated March 29, 2018, requesting my approval for Newmarket-Tay Power Distribution Ltd. (NT Power) to include information on invoices that differs from the wording required by the amended Ontario Regulation 196/17 (Invoicing Requirements) made under the *Ontario Fair Hydro Plan Act, 2017*.

In your letter, you advise that, for technical or operational reasons, the requirement in section 1 of O. Reg. 196/17 (Invoicing Requirements) to include customer-specific on-bill messaging regarding Ontario's Fair Hydro Plan (OFHP) would compromise the results of a bill redesign pilot NT Power launched in June 2017 that will be completed in three months' time.

Based on your letter, I am satisfied that, for technical and operational reasons, the invoicing requirements under s. 1 would be impractical for NT Power to meet. I am also satisfied that continuing to use the static OFHP message would continue to promote the purposes of the regulation until July 31, 2018, when NT Power is able to display the customer-specific savings.

This letter is issued pursuant to subsection 3(1) of O. Reg. 196/17.

Sincerely,

Glenn Thibeault
Minister