

Ministry of Energy

Office of the Minister

4th Floor, Hearst Block
900 Bay Street
Toronto ON M7A 2E1
Tel.: 416-327-6758
Fax: 416-327-6754

Ministère de l'Énergie

Bureau du ministre

4^e étage, édifice Hearst
900, rue Bay
Toronto ON M7A 2E1
Tél. : 416 327-6758
Téléc. : 416 327-6754



MC-2018-XXXX

Mr. Paul Kwasnik
Brantford Power
84 Market St.
Brantford, ON
N3T 5N8

Re: Ontario Regulation 196/17, Alternative Bill Message Request

Dear Mr. Kwasnik:

I am writing in response to your letter dated January 11, 2018, requesting my approval for Brantford Power Inc. ("BPI") to include information on invoices that differs from the wording required by the amended Ontario Regulation 196/17 (Invoicing Requirements) made under the *Ontario Fair Hydro Plan Act, 2017* (OFHPA).

In your letter, you advise that, for technical or operational reasons, the requirement in section 1 of O. Reg. 196/17 (Invoicing Requirements) to include customer-specific on-bill messaging regarding Ontario's Fair Hydro Plan (OFHP) would be impractical or unreasonably difficult for Brantford Power to implement due to the implementation of a new Customer Information Systems (CIS) which is expected to be fully implemented by Q1 of 2019. You have indicated that the CIS implementation process has multiple steps and milestones and any interruption of these activities or the addition of new requirements will have an immediate impact on the CIS project schedule.

Based on your letter, I am satisfied that, for technical and operational reasons, the invoicing requirements under s. 1 would be impractical for BPI to meet. I am also satisfied that continuing to use the static OFHP message, would continue to promote the purposes of the regulation until BPI is able to display the customer-specific savings.

This letter is issued pursuant to subsection 3(1) of O. Reg. 196/17.

Sincerely,

Glenn Thibeault
Minister