

INFORMATION REQUEST – MOHLTC Request for Ontario Fair Hydro Plan Language

Information Request:

I have summarized the information you provided to me and plan to send this out to our stakeholder [Ontario Retirement Communities Association], but just wanted to check with you to make sure I have it right before sending out.

Could you please confirm or make any changes you feel are necessary to the wording below. Also, do you know what billing month they can expect to see savings?

Proposed Language

It is intended that the 25% hydro savings will apply to residences, small businesses and farms, and this likely includes homes for special care (eligibility criteria also includes a usage limit). If your bill indicates that you are currently receiving an 8% rebate, you will be eligible for the additional saving, to a total of approximately 25% savings (exact percentage savings depends on your usage). You can also ask your Utility Company if you are on the “Regulated Price Plan”. If you are, you are guaranteed to be eligible for the 25% hydro savings.

If you would like further information, Daniel Cayley at the Ministry of Energy (Daniel.Cayley@ontario.ca or (416) 325-7282) can assist you.

Suggested Language

Ontario’s Fair Hydro Plan will lower electricity bills by 25 per cent on average for residential consumers and hold increases to the rate of inflation for four years. The full benefit of the plan is expected to be effective as of July 1, 2017.

The reduction reflects a number of initiatives, including the refinancing of a portion of the Global Adjustment (GA), the shifting of cost recovery for electricity support programs from electricity bills to provincial revenues and the 8 per cent rebate introduced in January 2017.

Electricity consumers that are eligible for the 8 per cent rebate are also eligible for GA refinancing, including all residential consumers, farms, most small businesses, long-term care homes and condominiums. Actual savings could be more or less than 25% depending on electricity consumption, local distribution company and, where applicable, cost of retail contract.

If you would like further information, Eamon O’Riordan at the Ministry of Energy (Eamon.O’Riordan@Ontario.ca or (416) 327-1579) can assist you.