

plc close
with reply

MRC-2017-1367
⇒ MRC (DE)

DeFreitas, Shelley (ENERGY)

From: do.not.reply@ontario.ca
Sent: July 24, 2017 3:53 PM
To: Write2us (ENERGY)
Subject: Reply: Yes, Page: <https://www.ontario.ca/page/ontarios-fair-hydro-plan>

plc: Questions about
Fair Hydro plan reduction:

⇒ Electricity prices

Referring page: [page/ontarios-fair-hydro-plan](https://www.ontario.ca/page/ontarios-fair-hydro-plan)

Message:

Ms Wynn promised a 25 percent decrease. When she said that we already had received an 8 percent decrease. My latest bill now shows a decrease in time of use rates. Is this supposed to make up part of the other 17 percent still owed to us? If it is, what percentage does it represent? I feel this should have been better explained as I am sure you will receive lots of questions.

Reply Request: Yes

Name: Gwen Wilson

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Phone number: 613-865-9484

Address:

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User agent: Mozilla/5.0 (iPad; CPU OS 10_0_2 like Mac OS X) AppleWebKit/602.1.50 (KHTML, like Gecko) Version/10.0 Mobile/14A456 Safari/602.1