

# RE: Bill Re-Design Working Group Update

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**From:** "Whittington, Matt (ENERGY)" </o=govon/ou=exchange administrative group (fydibohf23spdlt)/cn=recipients/cn=whittington, matt (energy)cce">  
**To:** Tamar Heisler <tamar.heisler@alecrautilities.com>  
**Date:** Thu, 09 Nov 2017 17:01:56 -0500

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Hehehe no worries.

Enjoy your weekend! Talk Tuesday ☺

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**From:** Tamar Heisler [mailto:tamar.heisler@alecrautilities.com]  
**Sent:** November-09-17 4:40 PM  
**To:** Whittington, Matt (ENERGY)  
**Subject:** Re: Bill Re-Design Working Group Update

Duh  
Sorry  
That was thick of me  
I even have a poppy

Sent from my iPhone

On Nov 9, 2017, at 4:34 PM, Whittington, Matt (ENERGY) <[Matt.Whittington@ontario.ca](mailto:Matt.Whittington@ontario.ca)> wrote:

Remembrance day...

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**From:** Tamar Heisler [<mailto:tamar.heisler@alecrautilities.com>]  
**Sent:** November-09-17 4:33 PM  
**To:** Whittington, Matt (ENERGY)  
**Subject:** Re: Bill Re-Design Working Group Update

Hey- for sure, either one is good for me.  
What holiday is it?

Sent from my iPhone

On Nov 9, 2017, at 4:31 PM, Whittington, Matt (ENERGY) <[Matt.Whittington@ontario.ca](mailto:Matt.Whittington@ontario.ca)> wrote:

Hi Tamar

How's Tuesday afternoon? 3:30 or 4?

Monday is a holiday for us government types ☺

Thanks,  
Matt

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**From:** Tamar Heisler [<mailto:tamar.heisler@alecrautilities.com>]  
**Sent:** November-07-17 7:55 PM  
**To:** Whittington, Matt (ENERGY)  
**Subject:** FW: Bill Re-Design Working Group Update

Hi Matt,

Hope you're well and basking in the post-LTEP lull... (jkjkjkj)

Can we have a call on this soon please? Maybe Monday?

Let me know.

Many thanks,  
T

Tamar Heisler  
Director, Government and Industry Relations  
Alectra Utilities Corporation  
Mobile: 416-258-4538

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**From:** Smith, Mike (ENERGY) [<mailto:Mike.Smith@ontario.ca>]  
**Sent:** November-07-17 11:43 AM  
**To:** Smith, Mike (ENERGY) <[Mike.Smith@ontario.ca](mailto:Mike.Smith@ontario.ca)>  
**Subject:** Bill Re-Design Working Group Update

Dear Members of the Bill Re-Design Working Group,

I am writing to inform you that the Ministry has posted a proposal regarding bill re-design, including the display of Ontario Fair Hydro Plan (OFHP) savings on electricity invoices, on the Regulatory Registry. You can find the posting here:

<http://www.ontariocanada.com/registry/view.do?postingId=25366&language=en>. Comments are due on November 27<sup>th</sup>.

This posting articulates the expected method of calculation to determine a customer's OFHP savings. The Ministry will be hosting a conference call at **1pm on Wednesday, November 15<sup>th</sup>** to answer any questions you may have regarding this calculation. **Please save the date** – a formal calendar invite will be forthcoming.

Attached you will also find two documents from the Oct. 16<sup>th</sup> Working Group meeting:

- Hydro One's presentation on displaying OFHP savings
- A summary report of the Ministry's qualitative consumer engagement sessions, prepared by IPSOS

The Ministry is moving forward with IPSOS to conduct a quantitative study of customer invoice preferences, within the broad framework as outlined to you on October 16<sup>th</sup>. We will reconvene the full Working Group to update on progress in the coming weeks, and will update you on timing in the near future.

Please don't hesitate to contact the Ministry if you have any questions.

Thank you

Mike

Mike Smith  
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Regulatory and Agency Policy  
Ontario Ministry of Energy  
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