

RE: Bill Re-Design Working Group Update

From: "Whittington, Matt (ENERGY)" <"/o=govon/ou=exchange administrative group (fydibohf23spdlt)/cn=recipients/cn=whittington, matt (energy)cce">
To: Tamar Heisler <tamar.heisler@alecrautilities.com>
Date: Thu, 09 Nov 2017 16:34:29 -0500

Remembrance day...

From: Tamar Heisler [mailto:tamar.heisler@alecrautilities.com]
Sent: November-09-17 4:33 PM
To: Whittington, Matt (ENERGY)
Subject: Re: Bill Re-Design Working Group Update

Hey- for sure, either one is good for me.
What holiday is it?

Sent from my iPhone

On Nov 9, 2017, at 4:31 PM, Whittington, Matt (ENERGY) <Matt.Whittington@ontario.ca> wrote:

Hi Tamar

How's Tuesday afternoon? 3:30 or 4?

Monday is a holiday for us government types ☺

Thanks,
Matt

From: Tamar Heisler [<mailto:tamar.heisler@alecrautilities.com>]
Sent: November-07-17 7:55 PM
To: Whittington, Matt (ENERGY)
Subject: FW: Bill Re-Design Working Group Update

Hi Matt,
Hope you're well and basking in the post-LTEP lull... (jkjkjkj)

Can we have a call on this soon please? Maybe Monday?

Let me know.

Many thanks,
T

Tamar Heisler
Director, Government and Industry Relations
Alectra Utilities Corporation
Mobile: 416-258-4538

From: Smith, Mike (ENERGY) [<mailto:Mike.Smith@ontario.ca>]
Sent: November-07-17 11:43 AM
To: Smith, Mike (ENERGY) <Mike.Smith@ontario.ca>
Subject: Bill Re-Design Working Group Update

Dear Members of the Bill Re-Design Working Group,

I am writing to inform you that the Ministry has posted a proposal regarding bill re-design, including the display of Ontario Fair Hydro Plan (OFHP) savings on electricity invoices, on the Regulatory Registry. You can find the posting here: <http://www.ontariocanada.com/registry/view.do?postingId=25366&language=en>. Comments are due on November 27th.

This posting articulates the expected method of calculation to determine a customer's OFHP savings. The Ministry will be hosting a conference call at **1pm on Wednesday, November 15th** to answer any questions you may have regarding this calculation. **Please save the date** – a formal calendar invite will be forthcoming.

Attached you will also find two documents from the Oct. 16th Working Group meeting:

- Hydro One's presentation on displaying OFHP savings
- A summary report of the Ministry's qualitative consumer engagement sessions, prepared by IPSOS

The Ministry is moving forward with IPSOS to conduct a quantitative study of customer invoice preferences, within the broad framework as outlined to you on October 16th. We will reconvene the full Working Group to update on progress in the coming weeks, and will update you on timing in the near future.

Please don't hesitate to contact the Ministry if you have any questions.

Thank you

Mike

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