

RE: Follow-up from scrums

From: "Berry, James (ENERGY)" <james.berry5@ontario.ca>
To: "Nekolaichuk, Colin (ENERGY)" <colin.nekolaichuk@ontario.ca>
Cc: "Whittington, Matt (ENERGY)" <matt.whittington@ontario.ca>
Date: Wed, 17 May 2017 13:14:24 -0400

Yeah, for sure. If LDCs printed the inserts on their own accord (we didn't print for them) we very likely won't know the cost. If it was a regulation that asked all LDCs to send them, all customers would've received them. Can definitely use our advertising KMs to inform the response. It would be worthwhile to find out what other inserts gov't/OEB has asked LDCs to send out to educate electricity customers/Ontarians about the bills, available programs, etc. For instance, the OEB would've asked LDCs to put out OESP inserts.

From: Nekolaichuk, Colin (ENERGY)
Sent: May-17-17 1:06 PM
To: Berry, James (ENERGY)
Subject: FW: Follow-up from scrums

FYI – shall we ask Atel about this?

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From: Smith Cross, Jessica [<mailto:Jessica.SmithCross@thecanadianpress.com>]
Sent: May-17-17 1:03 PM
To: Nekolaichuk, Colin (ENERGY)
Subject: Follow-up from scrums

Hi Colin,

I was wondering if I could get the cost of the 8% rebate bill inserts. And if I can confirm if they went to all ratepayers.

Thanks

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