

RE: Follow-up from scrums

From: "Whittington, Matt (ENERGY)" </o=govon/ou=exchange administrative group (fydibohf23spdlt)/cn=recipients/cn=whittington, matt (energy)cce">
To: "Nekolaichuk, Colin (ENERGY)" <colin.nekolaichuk@ontario.ca>, "Berry, James (ENERGY)" <james.berry5@ontario.ca>
Cc: "Teliszewsky, Andrew (ENERGY)" <andrew.teliszewsky@ontario.ca>
Date: Wed, 17 May 2017 13:39:14 -0400

We required LDCs by regulation to send the bill insert so they would have been received by all ratepayers. We did not provide the inserts so there was no cost to government.

LDCs often send bill inserts for informational purposes (including when the OEB sets new RPP rates twice a year) and the inclusion of the 8% rebate insert as part of their regular bill mailings would be part of their typical administrative costs.

From: Nekolaichuk, Colin (ENERGY)
Sent: May-17-17 1:18 PM
To: Berry, James (ENERGY)
Cc: Whittington, Matt (ENERGY); Teliszewsky, Andrew (ENERGY)
Subject: RE: Follow-up from scrums

Yes, that's a good point. Matt/Atel, can you shed some light on this? I'd like to lead the agencies with any questions we have. If we leave it open-ended it will take forever. We're also looking at tight deadlines – 2:30pm.

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From: Berry, James (ENERGY)
Sent: May-17-17 1:14 PM
To: Nekolaichuk, Colin (ENERGY)
Cc: Whittington, Matt (ENERGY)
Subject: RE: Follow-up from scrums

Yeah, for sure. If LDCs printed the inserts on their own accord (we didn't print for them) we very likely won't know the cost. If it was a regulation that asked all LDCs to send them, all customers would've received them. Can definitely use our advertising KMs to inform the response. It would be worthwhile to find out what other inserts gov't/OEB has asked LDCs to send out to educate electricity customers/Ontarians about the bills, available programs, etc. For instance, the OEB would've asked LDCs to put out OESP inserts.

From: Nekolaichuk, Colin (ENERGY)
Sent: May-17-17 1:06 PM
To: Berry, James (ENERGY)
Subject: FW: Follow-up from scrums

FYI – shall we ask Atel about this?

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From: Smith Cross, Jessica [<mailto:Jessica.SmithCross@thecanadianpress.com>]
Sent: May-17-17 1:03 PM
To: Nekolaichuk, Colin (ENERGY)
Subject: Follow-up from scrums

Hi Colin,

I was wondering if I could get the cost of the 8% rebate bill inserts. And if I can confirm if they went to all ratepayers.

Thanks

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