

RE: Toronto Sun | Fair Hydro Plan & condo residents

From: matt.whittington@ontario.ca
To: "Berry, James (ENERGY)" <james.berry5@ontario.ca>
Date: Thu, 20 Jul 2017 14:00:03 -0400

Yeah – there is basically nothing we can do to give the benefit to residents or tenants who don't pay electricity bills. It is up to the condo board/management or landlord.

From: Berry, James (ENERGY)
Sent: July-20-17 11:43 AM
To: Whittington, Matt (ENERGY)
Subject: RE: Toronto Sun | Fair Hydro Plan & condo residents

Here's some language I pulled from the spring. It doesn't answer the Q about how it works for customers that don't pay a hydro bill, but pay through their condo fees/rent payments. Is it then up to the resident to press their landlord/condo board for the reduction?

All customers who have a unit sub-meter installed in their condominium or apartment building will also receive the full benefit of the initiatives in the Fair Hydro Plan, reducing their bills by an average of 25 per cent.

If a condo or apartment occupant receives a bill in his or her name, they will receive the full benefit of the initiatives in the Fair Hydro Plan, reducing their bills by an average of 25 on average.

All common elements in condominiums such as elevators and hallway lights are also covered by the rate relief announced in our plan. Condominium boards will therefore also benefit from the initiatives in the Fair Hydro Plan, reducing their bills by an average of 25 per cent.

From: Whittington, Matt (ENERGY)
Sent: July-20-17 10:20 AM
To: Berry, James (ENERGY)
Subject: Re: Toronto Sun | Fair Hydro Plan & condo residents

Yeah, that is really a terrible answer. All it means is just that if the units aren't individually metered, the benefit would be applied to the building as a whole (on the bill from its bulk meter).

I think we had some better language around the time of the announcement, I will try to find it.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Berry, James (ENERGY)
Sent: Thursday, July 20, 2017 9:40 AM
To: Whittington, Matt (ENERGY)
Subject: FW: Toronto Sun | Fair Hydro Plan & condo residents

Do you have a few minutes today to walk me through below? The ministry's answer is a bit confounding particularly the highlighted section, at least in my mind! Needs some tidying up as well, but I can manage that once I get some clarity.

Q. Do residents of condominiums that are not separately metered still qualify for the reduction in hydro prices? How does that work?

Response:

Ontario's Fair Hydro Plan (OFHP) has introduced new measures to lower electricity bills by 25 per cent on average for residential customers.

The reduction reflects a number of initiatives, including the refinancing of a portion of the Global Adjustment (GA), the shifting of cost recovery for electricity support programs from electricity bills to provincial revenues, and the 8 per cent rebate introduced in January.

GA refinancing will provide significant and immediate rate relief by spreading the costs of investments in the electricity system over a longer period of time. The province has aligned eligibility for GA refinancing with the Ontario Rebate for Electricity Consumers Act, 2016 (ORECA) which provides the existing 8 per cent rebate. This means that electricity consumers that are eligible for the 8 per cent rebate are also eligible for GA refinancing, including all residential consumers, long-term care homes and condominiums. The reduction will be applied to the electricity bills of multi-unit residential buildings such as bulk-metered condominiums.

Consumers of all sizes will benefit from the shifting of cost recovery for OESP and the majority of RRRP from electricity bills to provincial revenues, lowering regulatory charges by approximately \$3/MWh.

From: Maguire, Lauren (ENERGY)
Sent: July-19-17 8:04 PM
To: Berry, James (ENERGY); Demetriades, Natasha (ENERGY); Schlaepfer, Martin (ENERGY)
Subject: Re: Toronto Sun | Fair Hydro Plan & condo residents

Hi James,

Please see attached response. Apologies for the delay.

Lauren

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Maguire, Lauren (ENERGY)
Sent: Wednesday, July 19, 2017 5:26 PM
To: Berry, James (ENERGY); Demetriades, Natasha (ENERGY); Schlaepfer, Martin (ENERGY)
Subject: Re: Toronto Sun | Fair Hydro Plan & condo residents

Hi James - just waiting on the Deputy's approval.

Thanks,
Lauren

From: Berry, James (ENERGY)
Sent: Wednesday, July 19, 2017 5:17 PM
To: Demetriades, Natasha (ENERGY); Maguire, Lauren (ENERGY); Schlaepfer, Martin (ENERGY)
Subject: RE: Toronto Sun | Fair Hydro Plan & condo residents

Hi Martin/Lauren – any word on this response? Reporter requested it yesterday for end of day today?

From: Demetriades, Natasha (ENERGY)
Sent: July-19-17 4:52 PM
To: Berry, James (ENERGY)
Cc: Campbell, David (ENERGY); Whittington, Matt (ENERGY); Maguire, Lauren (ENERGY)
Subject: RE: Toronto Sun | Fair Hydro Plan & condo residents

Hi James, sorry for the delay – still chasing this down.

Hope to have it to you soon.

From: Berry, James (ENERGY)
Sent: July-19-17 4:08 PM
To: Demetriades, Natasha (ENERGY)
Cc: Campbell, David (ENERGY); Whittington, Matt (ENERGY); Maguire, Lauren (ENERGY)
Subject: RE: Toronto Sun | Fair Hydro Plan & condo residents

Any word on a response?

From: Demetriades, Natasha (ENERGY)
Sent: July-19-17 2:14 PM
To: Berry, James (ENERGY)
Cc: Campbell, David (ENERGY); Whittington, Matt (ENERGY)
Subject: RE: Toronto Sun | Fair Hydro Plan & condo residents

Hi James: This response should be with DM for review soon.

Let me know if the reporter starts pushing.

Thanks,
Natasha

From: Berry, James (ENERGY)
Sent: July-18-17 5:25 PM
To: Demetriades, Natasha (ENERGY)
Cc: Campbell, David (ENERGY); Whittington, Matt (ENERGY)
Subject: FW: Toronto Sun | Fair Hydro Plan & condo residents

Hi Natasha,

Can you work these Qs through division for a response please? By 2 p.m. tomorrow for MO approval would be appreciated. Thanks!

Not for today, but hopefully by end of day tomorrow - do residents of condominiums that are not separately metered still qualify for the reduction in hydro prices? How does that work?

From: Artuso, Antonella [<mailto:AArtuso@postmedia.com>]
Sent: July-18-17 5:03 PM
To: Berry, James (ENERGY)
Subject: Re: Minister Thibeault Response to Patrick Brown's guest column in today's Toronto Sun

Hi James: Not for today, but hopefully by tomorrow - do residents of condominiums that are not separately metered still qualify for the reduction in hydro prices? How does that work? Thanks, Antonella

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