

Re: Final Disconnection letters

From: "Whittington, Matt (ENERGY)" </o=govon/ou=exchange administrative group (fydibohf23spdlt)/cn=recipients/cn=whittington, matt (energy)cce">
To: "Campbell, David (ENERGY)" <david.campbell2@ontario.ca>, "Den Heijer, Kevin (ENERGY)" <kevin.denheijer@ontario.ca>, "Foster, David (ENERGY)" <david.foster@ontario.ca>
Cc: "Nekolaichuk, Colin (ENERGY)" <colin.nekolaichuk@ontario.ca>
Date: Thu, 16 Feb 2017 08:23:28 -0500
Attachments: Disconnections - Minister Speaking Points.docx (25.79 kB)

Attached are the bullets and here is the legalese on why the M can't direct the board.

The Electricity Act, 1998 section 31 provides a statutory right for distributors to disconnect electricity supply for non-payment.

The OEB currently lacks statutory authority to impose licence conditions preventing disconnection during winter months, and the Minister of Energy has no power to direct the OEB to stop winter disconnections.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Campbell, David (ENERGY)
Sent: Thursday, February 16, 2017 8:01 AM
To: Den Heijer, Kevin (ENERGY); Foster, David (ENERGY)
Cc: Nekolaichuk, Colin (ENERGY); Whittington, Matt (ENERGY)
Subject: Re: Final Disconnection letters

Hey guys, let me know if you need any help for this

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Teliszewsky, Andrew (ENERGY)
Sent: Thursday, February 16, 2017 6:58 AM
To: Den Heijer, Kevin (ENERGY); Campbell, David (ENERGY); Whittington, Matt (ENERGY); Nekolaichuk, Colin (ENERGY)
Cc: Foster, David (ENERGY)
Subject: Re: Final Disconnection letters

Need to add bullets from Colin's KM for Minister.
Also that what opposition is saying about directing the OEB is false.
Include the. Pdf letters as samples, etc

Ideally we push this out by 9.30am at the latest, please, for Members to have.

From: Den Heijer, Kevin (ENERGY)
Sent: Wednesday, February 15, 2017 6:22 PM
To: Teliszewsky, Andrew (ENERGY)
Cc: Foster, David (ENERGY)
Subject: RE: Final Disconnection letters

Hi Andrew,

How is this?

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Dear Caucus and Staff,

This morning Minister Thibeault made it clear that disconnecting customers from electricity during the winter months will no longer be acceptable in the province of Ontario. All local distribution companies (LDCs) were asked to voluntarily adopt a policy banning winter disconnections.

Many utilities, including Hydro One, have already enacted such a policy, and it is our hope that the remaining distributors will follow their lead.

Hydro One, which serves roughly 27% of all customers in Ontario, has not only ended winter disconnections under their "Winter Relief Program", but has proactively reconnected customers whose service had been previously disconnected.

We ask those LDCs who have not already adopted a similar program to assist the government in expanding protection to vulnerable customers by immediately and voluntarily implementing a policy of ending disconnections during the winter months.

In addition the Minister has challenged the members of the opposition and third parties to help us get Bill 27, The Burden Reduction Act, passed as soon as possible. Bill 27 proposes to expand the authority of the OEB to provide oversight over disconnections and ensure fairness for electricity consumers. Bill 27, The Burden Reduction Act, is currently before the Standing Committee on General Government.

At no point, under any circumstances, should a customer be put at risk over their electricity bill. As we await the passage of the *Burden Reduction Act*, all LDCs should commit to this high standard.

From: Teliszewsky, Andrew (ENERGY)
Sent: February-15-17 5:48 PM
To: Foster, David (ENERGY); Den Heijer, Kevin (ENERGY)
Cc: Whittington, Matt (ENERGY); Campbell, David (ENERGY)
Subject: Fw: Final Disconnection letters

Hi Gang -

I'd like us to do a Caucus Blast tomorrow morning, please.

Please work on this first thing, please?

Andrew

From: Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca>

Sent: Wednesday, February 15, 2017 5:45 PM

To: Codd-Downey, Beckie (GHLO); Killorn, Bill (OPO); Whittington, Matt (ENERGY); Campbell, David (ENERGY); Nikolaichuk, Colin (ENERGY); Beaudry, Jennifer (OPO); Forgione, Andrew (OPO)

Subject: Final Disconnection letters

Good Evening:

Enclosed are the final signed letters that will be released first thing tomorrow morning.

Media calls being set up for Thibeault tomorrow morning.

Major thanks to Matt and David who drove these across the line while others were distracted at Cabinet.

Go Team!

Andrew Teliszewsky
416-327-3550