

Posting Template with Regulatory Registry as Source

ENGLISH SECTION:

Posting Source: ☒ Regulatory Registry ☐ Environmental Registry

Posting Stage: ☒ For Consultation ☐ As An Approved Regulation

Exemption Obtained: ☐ Yes ☒ No

Title*:

Regulatory amendments to O. Reg. 196/17 (Invoicing Requirements) made under the *Ontario Fair Hydro Plan Act, 2017* (OFHP) and regulatory amendments to O. Reg. 275/04 (Information on Invoices to Certain Classes of Consumers of Electricity) made under the *Ontario Energy Board Act, 1998* (OEBA)

Description*:

ENERGY is proposing to amend existing regulations that prescribe what Local Distribution Companies (LDCs) and Unit Sub-Meter Providers (USMPs) must include in their invoices to customers. Highlights of the amendments include requirements to provide dynamic messaging with respect to savings associated with the Fair Hydro Plan, key information on the front page of the bill, and a simplified glossary of terms.

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Instrument Type: ☐ Act ☐ Information ☐ X Proposal ☒ Regulation – LGIC
 ☐ Regulation – Minister ☐ Regulation – Other

Category: ☐ Environmental ☒ General ☐ Safety, Health and Labour

Regulation Number: N/A

Bill or Act:

Ontario Fair Hydro Plan Act, 2017

Ontario Energy Board Act, 1998

This is a new regulation: (check only if it is a new regulation)

Summary of Proposal*:

In the 2017 Long Term Energy Plan (LTEP), released on October 26, 2017, ENERGY committed to redesign electricity bills to make them more understandable and to give consumers the information that they want on the bill. ENERGY is engaging with consumers to better understand their billing preferences and has also been working with industry to solicit feedback on how to develop new invoicing requirements.

Commented [jb1]: Gives the impression the engagement period has ended. I don't think that's the case. Suggested edit.

Informed by this work, ENERGY is proposing to amend current regulations that prescribe invoicing requirements in order to implement a bill that is redesigned to meet the needs of Ontario consumers. This proposal has two components: dynamic messaging of Fair Hydro Plan savings, and a new regulatory framework for electricity bills.

Dynamic Messaging

ENERGY is proposing to amend O. Reg 196/17 by amending the current information to be included on invoices and including a requirement that LDCs provide a customer-specific dynamic calculation of savings associated with the Fair Hydro Plan for each billing period invoiced.

Proposed language:

Ontario's Fair Hydro Plan saved you [\$X] on your bill.*

*X would be calculated based on the prescribed methodology that would calculate savings attributable to the Fair Hydro Plan.

Components of the savings

- **Electricity:** The difference between the Regulated Price Plan (RPP) prices if determined by the OEB in the normal course without taking into account any forecasted impact of the OFHP and the RPP prices set by the OEB reflecting the Fair Hydro Plan.
- **Delivery Line:** line loss savings associated with lower electricity prices attributable to the Fair Hydro Plan. [LDCs with customers eligible for the First Nations Delivery Credit or Distribution Rate Protection should include those savings in the total Fair Hydro Plan Savings.]
- **Regulatory Line:** savings associated with lowering the regulatory charge by removing the Ontario Electricity Support Program (OESP) charge and lowering the Rural and Remote Rate Protection (RRRP) charge.

Commented [jb2]: This should be more clear/in plain language

Commented [jb3]: Perception in public is that this program was being shifted to the rate base. Why "lowering"?

- **8% rebate:** savings associated with the 8% rebate, would be included in the total of Fair Hydro Plan savings. When calculating savings the 8% rebate would only be applied to the “post Fair Hydro” bill.
- **HST:** savings associated with a lower amount of HST payable by the consumer under Part IX of the *Excise Tax Act* (Canada) as relates to a lower total bill post Fair Hydro Plan.

ENERGY may make consequential amendments to O. Reg. 195/17 (Fair Adjustment Under Part II of the Act) made under the OFHP to support calculation methodology.

Regulatory Framework

ENERGY is proposing to amend O. Reg. 275/04 to require that prescribed key information, including subheadings, be included on the face of the invoice. ENERGY is proposing the following key information be included: Amount owed; Due date for payment; Amount of electricity used; Historical consumption; Contact information; Customer message center for key information.

To give LDCs and USMPs increased flexibility, ENERGY is proposing to reduce restrictions that prevent inclusion of information on bills except as prescribed. Additionally, ENERGY is proposing to revise the glossary of terms to simplify language and increase flexibility on the frequency that the glossary must be made available to consumers as part of the bill.

Subject Keywords: TBC

Posting Date: TBC

Comments Due Date: TBC

Additional Info 1

FRENCH SECTION:

Title*:

Description*:

Ministry Contact Address:

Regulation Number:

Bill or Act:

Summary of Proposal*:

Additional Info 1

Link Text:

Link Address:

File to Download:

OR

The following fields will appear in the online template if the Posting Status is “As an Approved Regulation” or after the Comments Due Date has passed:
(complete in both English and French)

Decision: ☐ Proposal ☐ Update ☐ Approved ☐ Rejected

Proposal Status:

Summary of Decision:

Effective Date: (DD/MM/YY)

Subject Key Words: The list of key words beginning on the next page will likely be out of date as key words are added regularly. Check online for the most up to date listing.

aboriginal business
accessibility
aggregate operations
aggregates
agriculture
air
alcohol
Alcohol and Gaming
 Commission
alternative fuels
Ambulance
anglers
AODA
archaeological
fieldwork
archaeology
beginner driver
education
beverage alcohol
bicycle
Blood donor
Blue Box
boxing
Brownfields
bullying
burial sites
business
business impacts
business sector
caisse populaires
cancellation rights
Cancer
Cancer Care Ontario
capital
capital gains
capital regulation
Car beds
cemeteries
certification
Child car seats
claim staking
Clinic
collection practices
commercial vehicle
 inspection
Community health

compassionate care
 benefits
competitiveness
compliance
compliance
information
Confined space
conservation
construction
consultations
consumer protection
contracts
credit union
crematoriums
Crown charges
CSA, Canadian
 Standards
Association
customer service
Dead Animal Disposal
 Act
dead animals
Dentist
deposit insurance
developmental
disability
disability
disclosure of
information
Doctor
domestic violence
drinking water
driving contest
driving instructor
driving school
E-bike
education
requirements
electric bicycle
electric low-speed
vehicle
electric vehicle
electrical contractors
electrical safety
electricity
Emergency

employment contract
employment
standards
engineering drawings
entry
environmental policy
exemptions
exposure
exposure limit
exposure limits
EZ-On vests
family medical leave
farmers
farms
fees
financial sector
regulation
financial services
fish and wildlife
food safety
Food Safety and
Quality
 Act, 2001
forest companies
forest operations
forest sector
forests
forms
free standing meat
plants
fuel
funeral service
graduated licensing
ground water
guardrail system
hand-held
hands-free
hazard
Hazardous
atmosphere
hazardous chemical
hazardous chemicals
health
health care
Healthy work
 environment

Highway Traffic Act
Home care
hospital
hours of service
hours of work
household hazardous
waste
ice huts
illness
incineration
Independent health
facility
independent operator
industrial
industries
industry
information sharing
injury
insurance
Integrated seats
interest rate
laboratories
land
land use planning
law
legislation
lending
licence applications
licensing
life income fund
lifejacket
limits
livestock
locates
locked-in accounts
long-term care homes
low-speed vehicle
LSVs
manufacturing
marine safety
master electricians
meat
medical officers of
health
mine
mining

mining claims
monitoring
mortgage
mortgage
administrators
mortgage agents
mortgage brokerages
mortgage brokers
mortgage lenders
motor tricycle
motorcycle
municipal hazardous
waste
needle
noise
novice drivers
nutrient management
Nutrient Management
Act, 2002
occupational
occupational
exposure
limit
occupational
exposure
limits
Occupational Health
and
Safety Act
OEL
OELs
Ontario Perinatal
Surveillance
System
Ontario Tumour Bank
paper burden
parks
payday lending
payday loans
penalties
pension plan
personal health
information
pesticides
Physician

power-assisted
bicycle
prevention
principal broker
project
promoters
propane
protected areas
protection
psychiatric facilities
public comments
Public health
quality assurance
real estate broker
recommendations
recreational fisheries
refund period
registration
requirements registry
Regulated health
professional
regulations
regulatory
replacement fuel
reporting
Restraints for infants
with
special needs
Restraints for persons
with disabilities
road safety
rural affairs
safety
safety-engineered
salesperson
School
school bus
severance pay
site rehabilitation
slaughter plants
small business
Small Business
Agency
social inclusion
solicitation
space heaters

special waste
specimen collection
centres
standard
standards of practice
Stewardship Ontario
stilts
street race
teasing
temporary agencies
temporary agency
temporary employees
temporary
employment
temporary help
temporary work
temporary workers
termination
timber management
tourism
Tourism Act
transfer service
travel
treatment plants
trip inspection
underground services
used oil
violations
war graves
waste
waste diversion
program
waste management
waste recycling
water
wells
work refusal
worker
workplace exposure
workplace exposures
Workplace Safety and
Insurance Act
Workplace Safety and
Insurance Board
workplace violence
WSIB

young entrepreneurs