



Service address:

CUSTOMER NAME
CUSTOMER NAME 2
ADDRESS FIELD, ADDRESS NOTES

Your account number:

123456123456

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How we calculated your charges

Balance forward	Amount of your last bill	\$240.50
	Amount we received on January 21, 2017 - thank you	\$240.50
Balance forward		\$ 0.00
Your electricity charges	Your service type is Residential - Medium Density	
	Electricity used this billing period	
	We read your meter J000000 on February 18, 2017	020510.0594
	We read your meter on January 21, 2017	– 019510.0594
	Difference in meter readings	001000.0000
	Metered usage in kilowatt-hours (1,000.0000 x 1) = 1,000.0000 kWh	
	Electricity	\$79.60
	Delivery	\$61.59
	Regulatory Charges	\$4.90
	Debt Retirement Charge++	\$0.00
	Ontario Electricity Support Program	\$0.00 CR
	HST (87086-5821-RT0001)	\$18.99
	8% Provincial Rebate	\$11.69 CR
	Total of your electricity charges	\$153.39
++ Debt Retirement Charge exemption saved you \$7.00.		

This is a sample bill for illustrative purposes only.

Electricity: This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery: These are the costs of delivering electricity from generating stations across the Province to Hydro One than to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business*. Hydro One collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges: Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy and Infrastructure conservation and renewable energy programs.

Debt Retirement Charge: The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit www.HydroOne.com or www.ontarioenergyboard.ca.

+ Your consumption is based on metered use. Historically this was based on adjusted use.

Revised R11
03 01 2017

Time-of-Use Periods for Summer and Winter

Time Period	Summer (May 1st - Oct 31st)	Winter (Nov 1st - Apr 30th)
On-Peak	Weekdays: 11 a.m. - 5 p.m.	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.
Mid-Peak	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.	Weekdays: 11 a.m. - 5 p.m.
Off-Peak	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays