



Waterloo North Hydro Inc.

526 Country Squire Rd
Waterloo, ON N2J 4G8
P: 519-885-6840 | F: 519-746-0133
customersupport@wnhydro.com
wnhydro.com

What Do I Owe?

\$52.77

Charge details on reverse side

How Much Did I Use?

450 kWh

Consumption details on reverse side

When Is My Bill Due?

Nov 20, 2017

As a pre-authorized payment customer, your bill amounts will be withdrawn from your account on the above date

Account Details

Customer Name:

Service Address:

Account Number:

Account Type:

Invoice Number:

Billing Summary

Previous Balance: \$54.22

Adjustments: \$0.00

Payments Received: \$54.22

Balance Forward: \$0.00

A late payment fee of 1.5% monthly (19.56% annually) is applied when payment has not been received by the due date

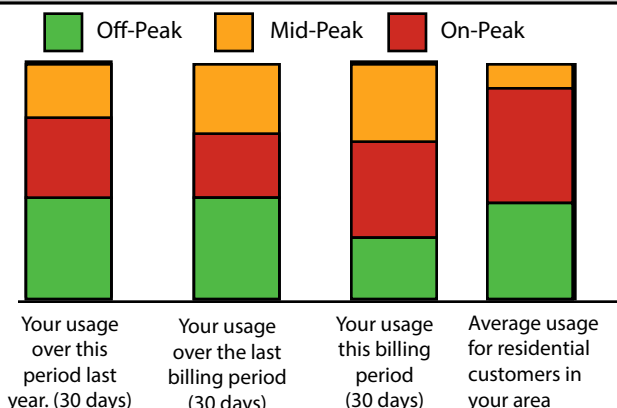
Announcements

The Ontario government is providing you with an 8% rebate, equal to the provincial portion of the HST. Households and small businesses will benefit from this rebate starting January 1, 2017.

Sign up for My Account today at wnhydro.com/myaccount

Learn more about energy efficiency and how to save on energy costs through our website at wnhydro.com/energyefficiency

To better track your usage register for My Account today.



How Can I Pay?



Credit Card



Online Banking



Equal Payment Plan



Cash/Cheque



Pre-Authorized Payment

For more information on the available payment options visit wnhydro.com/payment options or call us at 519-885-6840



customersupport@wnhydro.com



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facebook.com/wnhydro



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WATERLOO NORTH HYDRO

Account Number

Account Type

Service Address

Invoice Number

Amount Paid _____

Invoice Date:
November 20, 2017

Billing Period
OCT 12 - NOV 14, 2017

Pay By:
November 20, 2017

Please Pay:
\$52.77

WATERLOO NORTH HYDRO INC
526 COUNTRY SQUIRE RD
PO BOX 640
WATERLOO, ON N2J 4A3

4292702014011 20161203 00000015600 0 00000015600 5

My Electricity Charges This Bill Period

Bill Period - October 1, 2017 - November 1, 2017

Electricity-

This is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

On Peak -

Off Peak -

Mid Peak -

On Peak 2-

Mid Peak 2-

Off Peak 2-

Delivery Charges -

These are the costs of delivering electricity from generating stations across the Province to Waterloo North Hydro Inc. then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Waterloo North Hydro Inc. collects this money and pays this amount directly to our suppliers.

Regulatory Charges -

The cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

Other Charges

HST (86584 4575 RT0001) -

8% Provincial Rebate -

TOTAL-

Ontario's Fair Hydro Plan saved you \$4.00 on your bill. This amount includes the 8% Provincial Rebate.

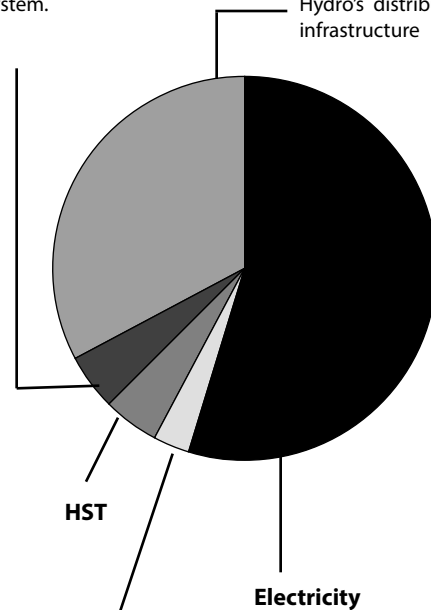
Where Does My Money Go?

Other Delivery Charges

Amount allocated to maintain and operate the transmission system.

WNH Delivery Charge

Amount allocated to maintain and operate Waterloo North Hydro's distribution infrastructure



Regulatory
See your charges this bill for a description of these charges

Electricity
See your charges this bill for a description of these charges

A Closer Look At My Consumption

Meter 1

Meter 2

Meter 3

Meter Number:

Current Reading:

Previous Reading:

My Consumption:

Adjustment Factor

Adjusted Consumption

Did You Know?

1kWH=



Use your laptop for 20 minutes



Use your refrigerator for five hours



Wash three loads of laundry

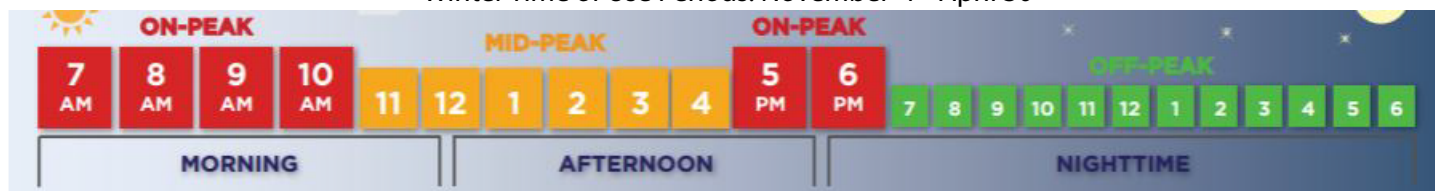
Waterloo North Hydro is responsible for making sure you have reliable access to electricity



Transmission

Distribution

Winter Time of Use Periods: November 1 - April 30



Weekends and Statutory Holidays are always Off-Peak