

{ FILENAME * MERGEFORMAT } – 24 Aug 2017

[INSTRUCTION: On the [SA landing page](#), add copy under “Program news and updates” - right column:]

Ontario Electricity Support Program

Ontario Works and Ontario Disability Support Program recipients who pay an electricity bill directly can get a monthly credit on their bill. [Learn more](#) [LINK to new page].

[INSTRUCTION: Create a new page, using the following copy:]

Ontario Electricity Support Program (OESP)

Save \$35 to \$75 on your electricity bill every month

Ontario Works and Ontario Disability Support Program recipients who pay an electricity bill directly can receive a monthly credit on their bill through the OESP.

The amount of the credit will depend on how many people live in your house and your combined household income. The credit will be applied directly to your bill.

You can get more help (\$52 to \$113 per month) if you:

- have electric heating
- use certain medical devices that use a lot of electricity
- or a family member living in your household is Indigenous

Commented [jb1]: From Fair Hydro Plan website

To learn more and apply for the OESP:

- [Visit the OESP website](#)
- Contact the OESP Contact Centre
 - Call 1-855-831-8151 (toll-free within Ontario)
 - Email help@ontarioelectricitysupport.ca
 - Use the Bell Relay service at 1-800-855-1155 (TTY to TTY)
- Talk to your caseworker

Already receiving OESP?

As of May 1, 2017, the monthly bill credits increased by 50 per cent through Ontario's Fair Hydro Plan. Your utility has automatically applied the new credit to your bill.

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OESP and your personal information

The Ontario government is working with the Ontario Energy Board, which manages the OESP, to help Ontario Works and Ontario Disability Support Program recipients get OESP credits.

To do this, the Province will be collecting and disclosing personal information to the Ontario Energy Board under the authority of section 79.2.1 of the Ontario Energy Board Act and in compliance with the Freedom of Information and Protection of Privacy Act.

Information collected will include name, address and electricity provider. [Email us if you have any questions about the collection of information.](#)

Commented [jb2]: Should there be a sentence/line in here acknowledging the importance of protecting people's personal information and privacy.