

This statement is issued on: **August 9, 2017**

For the period of: July 4, 2017 – August 4, 2017

\$144.⁷⁷

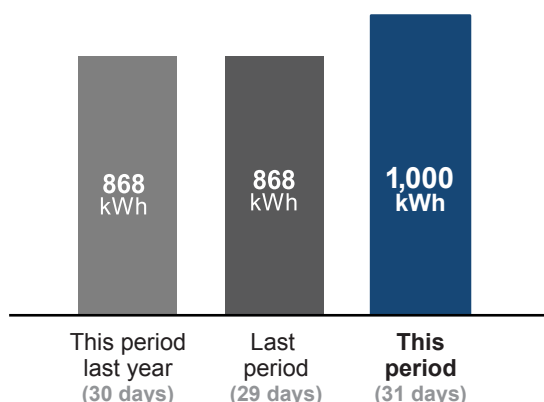
You powered your home with

 **1,000** kWh

of electricity this period

**Aug 28,
2017**

Find out more by logging
into **myAccount**
at www.HydroOne.com.



 Ontario's Fair Hydro Plan saved you \$83.24 on your bill. This amount includes the 8% Provincial Rebate.

 The Ontario government is providing you with an 8% rebate, equal to the provincial portion of the HST. Households, farms and small businesses will benefit from this rebate starting January 1, 2017.

 **NEW Paperless Billing** – You can now view, pay and manage your bills online. Save time and effort by signing up at www.HydroOne.com/PaperlessBilling.



For billing, quick answers,
and much more, visit
www.HydroOne.com.



For emergencies or
reporting outages
1-888-434-1235 (24hrs)



For service inquiries
and payments
1-888-664-9376
Mon to Fri 7:30 a.m. – 8 p.m.



Hydro One Networks Inc.
PO Box 5700
Markham, ON L3R 1C8



Please return this slip with your payment

Your account number: **1234 5612 3456**



Total amount due	\$144.77
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Amount enclosed

\$

T1 (A)
XX 101

CUSTOMER NAME
CUSTOMER NAME 2
ADDRESS FIELD, ADDRESS NOTES

ELECTRICITY COMPANY
RETURN ADDRESS 2
ADDRESS FIELD, ADDRESS NOTES

10

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101



What am I paying for?

Balance carried forward.....	\$0.00
Amount due from your previous period	\$207.42
Amount received - Jul 21/17	-\$207.42
Your adjustments.....	-\$5.00
Your electricity charges.....	\$149.77

**Total amount you owe by Aug 28/17****\$144.77**

Powering 32 North Street

Point of Delivery: 50150150

Residential Medium Density

Electricity.....	\$82.16
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This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the **money collected goes directly to the electricity generators.**

Delivery.....	\$56.03
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This is the cost of ensuring you have reliable power when you need it. **Hydro One collects this money** to build, maintain, and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.

Regulatory Charges.....	\$4.45
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The **Independent Electricity System Operator (IESO)** uses this money to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs all the times.

HST (12345-1234-RT1111).....	\$18.54
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8% Provincial Rebate.....	-\$11.41
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Total of your electricity charges.....	\$149.77
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Your Adjustments

-\$5.00

Conservation program credit

-\$5.00



Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
123456789000	Aug 4/17 2,701	Jul 4/17 1,701	1,000	(x1) = 1,000

This is a summary of how we calculated the amount you owe.

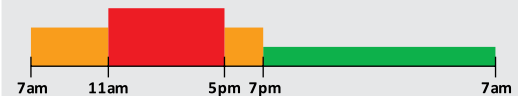
For more details on your electricity charges, see the following section.

If payment is not received by Aug 28/17 a calculated late payment charge of 1.5% compounded monthly (19.5% per year) from the statement date will be applied to your account.

What is my Time-of-Use breakdown?

Jul 4/17 to Aug 4/17	Usage (kWh)	Rate (¢)	Amount
On-Peak	180	13.2	\$23.76
Mid-Peak	170	9.5	\$16.15
Off-Peak	650	6.5	\$42.25

What is my Time-of-Use schedule?

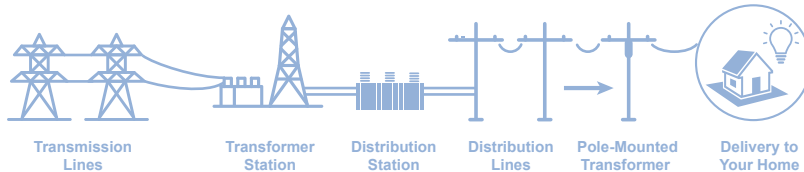
Summer: Weekdays – May 1 to Oct 31**Weekends & holidays are always Off-Peak**

What is included in my delivery charge?

70% Keeping the system reliable and available**15%**
Fixing outages**15%**
Customer services

Hydro One - How the System Works

Hydro One's role is to make sure that Ontario's electricity can flow directly to you, our customers, through our system safely and reliably.



Energy Saving Tip

Phantom Power

Electronics use energy even when off. Plug them into power bars with timers or auto-shutoff to lower energy use.

