

Message

From: customer.support@ieso.ca [customer.support@ieso.ca]
Sent: 2017-04-18 3:41:10 PM
To: Anthony Martinello [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3fb7d76317b34780b15d96309b995c31-Anthony Mar]
Subject: RM064440, Priority 4, has been Opened by IT Service Desk, "April 28, 2017 to May 7, 2017 : add USA Travel Bundle for cell phone"

HP Service Manager

The ticket, RM064440, has been OPENED by IT Service Desk

Title April 28, 2017 to May 7, 2017 : add USA Travel Bundle for cell phone

From: Anthony Martinello
Sent: April 18, 2017 14:36
To: IT Service Desk
Cc: John McCullough
Subject: FW: April 28, 2017 to May 7, 2017 : add USA Travel Bundle for cell phone

Approval below for upcoming USA travel bundle. Regards.

From: Kim Marshall
Sent: April 18, 2017 3:01 PM
To: Anthony Martinello
Cc: John McCullough
Subject: RE: April 28, 2017 to May 7, 2017 : add USA Travel Bundle for cell phone

approved

Kimberly Marshall | VP, Corporate Services & CFO
Independent Electricity System Operator (IESO) | T: (416) 969-6232 | C: (416) 545-7202
120 Adelaide Street West, Suite 1600, Toronto, ON M5H 1T1
Web: www.ieso.ca | Twitter: [IESO_Tweets](#) | LinkedIn: [IESO](#)

Description Corporate Services collaborates with you to deliver solutions and expertise that enable the IESO to achieve its goals.

Conservation: www.saveONenergy.ca | Twitter: [saveONenergyOnt](#) | LinkedIn: [saveONenergy](#)

From: Anthony Martinello
Sent: April 18, 2017 12:39 PM
To: Kim Marshall
Subject: April 28, 2017 to May 7, 2017 : add USA Travel Bundle for cell phone

Kim,

I am to be driving in the USA during a week from April 28 2017

I request your approval to add the 30 day (minimum) cell phone travel bundle to my IESO cell phone starting April 28, 2017.

Rationale: to connect with staff on urgent / outstanding work (including Fair Hydro initiative, pension asset contracts implementation, Sheri's pension RFP meeting (cannot resch)) during my time away from office

Onetime Cost is \$40.00 + taxes.

Bundle:

USA Travel Bundle for Voice, Text Messaging & Data at \$40 for thirty days:

- 200 minutes of USA voice time for the month with over usage billed at \$0.20 per minute.
- Unlimited Incoming and Outgoing Text messages for the month. (International text 15 cents per text)
- 200MB US Data Bundle for the month (tethering included), with over usage billed at \$0.10 per Meg.
- International Long Distance at 95 cents per minute

Cell Number: (289) 795-9426

Account Number: 526756552

Regards.

Category	General Service Requests
Request Model	Software Deployment
Environment	Corporate
Assignment Group	BES Support
Status	Initial
Requested For	Anthony Martinello -- Title: Senior Manager, Treasury & Pension Operations Department: Markets & Finance Phone: (905) 855-6369 Extension: Company: ONTARIOIMO
Requested By	martinea -- Anthony Martinello Title: Senior Manager, Treasury & Pension Operations Department: Markets & Finance Phone: (905) 855-6369 Extension: Company:
Activities	
Related Tickets	SD523199
Priority	4 - Low

If you feel it has not been addressed adequately, please contact the IT Service Desk.

IESO IT Service Desk

Sent from HP Service Manager. Do not reply to this email.