

Message

From: Bill Hipple [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=33380278F85444D6B2D06EEC4840F8DB-BILL HIPPLE]
Sent: 2017-11-09 1:18:53 PM
To: Jeannette Briggs [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=148095610f7242f48a5a9da24b1a8a87-Jeannette B]; Liisa Hardie [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=8147dd6ea1d74743ac5b3e04b01bcab7-Liisa Hardi]
CC: Anthony Martinello [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=3fb7d76317b34780b15d96309b995c31-Anthony Mar]
Subject: RE: Answer required ASAP for Ontario Fair Hydro Presentation on Monday

Jeannette,

What is your target audience and what are you trying to achieve with the information?

Treasury is a cloud based system that we subscribe to a service. We are not allowed to share their infrastructure as per our NDA.

Infor-Lawson and CRS are internal systems and depending on whom you are talking to will determine the answers.

Thank you,

Bill Hipple | Ontario IESO | Manager – I&TS; Business Solutions; Revenue, Metering and Settlements Systems Support | t 905-403-6956 | c 416-951-7604 | f 905-855-6373

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From: Jeannette Briggs
Sent: November 09, 2017 12:41 PM
To: Bill Hipple; Liisa Hardie
Cc: Anthony Martinello
Subject: Answer required ASAP for Ontario Fair Hydro Presentation on Monday
Importance: High

Bill/Liisa

Can I please ask you to respond to the following questions for CRS/Lawson/Treasury:

1. Please describe the core IESO financial reporting system
2. How is operating system maintenance performed? What procedures and backup systems are available?
3. Please describe the IESO disaster recovery and business continuity plans. What was the success of the last test? How are tests assessed?
4. Please describe the frequency of a full-system backup
5. Describe the IESO's future technology initiatives

I apologize for the short time line request but we need this for a Monday morning presentation

Regards,

Jeannette Briggs Director, Settlements - Corporate Services

Independent Electricity System Operator (IESO) | T: 905-855-6364 | C: 416-997-6364

Station A, Box 4474, Toronto, ON, M5W 4E5

Web: www.ieso.ca | Twitter: [IESO_Tweets](https://twitter.com/IESO_Tweets) | LinkedIn: [IESO](https://www.linkedin.com/company/ieso)

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