

Agenda - Corporate Services Team Meeting

Date:	Friday, April 7, 2017
Time:	10:00 a.m. – 1:00 p.m.
Location:	Conference Room 263

Draft Agenda

Item	Presenter	Time
Welcome & Introduction	Kim Marshall	10:00 – 10:10
<i>Invest in our people and processes to meet the needs of the sector</i> Introduction - Exercise in Giving and Receiving Constructive Feedback	Liz Murphy	10:10 – 11:30
<i>Deliver superior reliability performance in a changing environment</i> Operations	Len Kula	11:30 – 11:45
<i>Invest in our people and processes to meet the needs of the sector</i> BIRM	Erin Williams	11:45 – 12:00
Lunch		12:00 – 12:15
<i>Drive to a more efficient and sustainable marketplace</i> Corporate Services Role in Rate Mitigation	Jeannette Briggs Anthony Martinello Michael Boll	12:15 – 12:30
<i>Be recognized as a trusted advisor, informed by engagement</i> Communication	Glenna Ford	12:30 – 12:45
Conclusion	Kim Marshall	12:45 – 1:00