

Sent: 2017-05-31 4:01:57 PM
Subject: FW: Recognition of OFHP Project Team

As you know, the Ontario government has introduced legislation, the Ontario Fair Hydro Plan (OFHP), that would, reduce electricity bills by 25% on average for all households and as many as half a million small businesses and farms across the province, starting this summer. The OFHP involves a number of proposed changes to the information provided by LDCs and USMPs to settle RPP and eligible non-RPP consumers, the addition of four new household consumer classes for the Ontario Electricity Support Program, removal of the OESP charge from electricity bills, as well as new group of Class A consumers with peak load between 500 kW and 1 MW, a portion of current RRRP costs will be moved into provincial revenues and then expanded to more customers, two new programs called Distribution Rate Protection and the First Nations Delivery Credit .

Beginning on Thursday, June 1st, LDCs and USMPs will be able to submit the necessary information to the IESO through On-line Settlement Forms. This date marks an important milestone in what will be one of the largest and highest-profile policy initiatives in recent memory for the electricity sector.

Over the past few months, team members from both Change Initiatives and Customer Billing have been working diligently with our partners in IT, Customer Relations and with government officials to make the necessary process, form, tool and documentation changes.

On behalf of the entire Settlements department, I want to extend my thanks to Frank, Shirley, Abbas, Jonathan, Cathryne, Allison, O'Neil, Vesna and Denise for the hard work that has led us to be successful against rapidly changing requirements and for going above and beyond to meet tight project timelines. We would not have been successful without the contribution of Rachel Zhao from IT and Tina Oswald from Customer Relations.

There remains much work to do over the summer but I have absolute confidence in our continued ability to work effectively with government to support policy development and to maintain the IESO's reputation for excellence in implementation.

Regards,

Jeannette Briggs Director, Settlements - Corporate Services
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Corporate Services collaborates with you to deliver solutions and expertise that enable the IESO to achieve its goals

From: Gordon Drake
Sent: May 31, 2017 11:26 AM
To: Jeannette Briggs
Cc: Idalin McKenzie
Subject: Recognition of OFHP Project Team

Jeannette,

I suggested to Idalin that with the implementation of the new online forms for the Ontario Fair Hydro Plan on June 1st, we should send a note to recognize the hard work and success of the team in meeting this important milestone.

We agreed that it would be best if it came directly from you to the entire Market Settlements team. I've drafted some text for your review which you may edit as you see fit. I think it would be best if the announcement aligned with the opening of the form submission window tomorrow.

If you have any questions, please don't hesitate to ask.

Gordon

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