

Sent: 2017-06-01 1:07:17 PM
Subject: FW: Recognition of OFHP Project Team

As you know, the Ontario government has introduced legislation (Bill 132), the Ontario Fair Hydro Plan (OFHP), that will reduce electricity bills by 25% on average for all households and as many as half a million small businesses and farms across the province, starting this summer. The OFHP involves a number of proposed changes to the information provided by LDCs and USMPs to settle RPP and eligible non-RPP consumers, the addition of four new household consumer classes for the Ontario Electricity Support Program, removal of the OESP charge from electricity bills, a new group of Class A consumers with peak load between 500 kW and 1 MW, a portion of current RRRP costs will be moved into provincial revenues and then expanded to more customers, two new programs called Distribution Rate Protection and the First Nations Delivery Credit.

Beginning on Tuesday, July 4th, LDCs and USMPs will be able to submit the necessary information to the IESO through On-line Settlement Forms. This date marks an important milestone in what will be one of the largest and highest-profile policy initiatives in recent memory for the electricity sector.

Over the past few months, team members from both Change Initiatives and Customer Billing have been working diligently with our partners in IT, Customer Relations and with government officials to make the necessary process, form, tool and documentation changes.

On behalf of the entire Settlements department, I want to extend my thanks to Frank, Shirley, Abbas, Jonathan, Cathryne, Allison, O'Neil, Vesna and Denise for the hard work that has led us to be successful against rapidly changing requirements and for going above and beyond to meet tight project timelines. We would not have been successful without the contribution of Rachel Zhao from IT and Tina Oswald from Customer Relations.

There remains much work to do over the summer but I have absolute confidence in our continued ability to work effectively with government to support policy development and to maintain the IESO's reputation for excellence in implementation.

Regards,

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