

# Settlement System Refresh Feedback

| Organization | Feedback                                                                                                                                                                                                                                                                 |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Alectra      | <ul style="list-style-type: none"><li>• EDI data wrt MTRs</li><li>• Zero pricing and Form 1598</li><li>• &gt; Transparency wrt GA estimates and true-ups as well as NOD resolutions</li><li>• Access to settlement data and granting access should be improved</li></ul> |
| Bluewater    | <ul style="list-style-type: none"><li>• Search settlement statement files online</li><li>• \$0 HEOP</li><li>• Data File Forma is poor but they have configured</li><li>• Settlement data should = settlement dates only</li></ul>                                        |
| Guelph Hydro | <ul style="list-style-type: none"><li>• More transparency to verify the GA and CBR charges on their invoice</li><li>• Include header row in each column f the settlement statement</li></ul>                                                                             |

## Settlement System Refresh Feedback p.2

| Organization | Feedback                                                                                                                                                                                                                                                                               |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hydro Quebec | <ul style="list-style-type: none"><li>• more details in the physical market preliminary (and final) statement file of the last day of the month</li><li>• Cycling Energy Delivery Reimbursement upgrades</li></ul>                                                                     |
| Inergi       | <ul style="list-style-type: none"><li>• NODs wrt Meter Data changes</li><li>• Other specific feedback/suggestions, difficult to summarize or blend here (see email)</li></ul>                                                                                                          |
| London Hydro | <ul style="list-style-type: none"><li>• \$0 HEOP</li><li>• Consumption for invoiced period can be improved</li><li>• Would likem AQEW for all Ontario</li><li>• Settlement Statement adjustment not always clear</li><li>• Need time to change system if file formats change</li></ul> |

# Settlement System Refresh Feedback p.3

| Organization                      | Feedback                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Metering Services<br>Peterborough | <ul style="list-style-type: none"><li>• \$0 HOEP</li><li>• Other rather specific pricing related feedback wrt statements and information</li></ul>                                                                                                                                                                                                                                                              |
| 3 <sup>rd</sup> Party Software    | <ul style="list-style-type: none"><li>• Offer the statements in XML format in addition to CSV</li><li>• IN CT&amp;Equations, have all info available or linkable from that one doc</li><li>• data files aren't timely at +10 business days from operating date. +2 calendar days or less is preferable</li><li>• Timing of invoices and statements can be improved</li><li>• SS can include more info</li></ul> |

## Settlement System Refresh Feedback p.4

| Organization | Feedback                                                                                                                                                                                                                         |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| OPG          | <ul style="list-style-type: none"><li>• See feedback email, difficult for me to create a theme from the specific nature of the suggestions. Not sure what is in-scope or what our appetite is to address some of these</li></ul> |
| Portlands    | <ul style="list-style-type: none"><li>• 12 months parallel run to reduce any impact</li><li>• Ensure MRP and other initiatives are aligned</li></ul>                                                                             |
| Veriian      | <ul style="list-style-type: none"><li>• General support for refresh</li></ul>                                                                                                                                                    |

# Settlement System Refresh Feedback p.5

## Organization Feedback

| Organization | Feedback                                                                                                                                                                                                                                                                                                                                         |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Whitby Hydro | <ul style="list-style-type: none"><li>• mechanism in which Whitby can easily reconcile the GA rate charged on the invoice to the posted rate</li></ul>                                                                                                                                                                                           |
| Portlands    | <ul style="list-style-type: none"><li>• Manual adjustments</li><li>• \$0 HOEP</li><li>• SS and DF can be more helpful to reconcile invoice</li><li>• Communication of manual adjustments &amp; supporting data and improved transparency with the manual line items</li><li>• Integration of the NoD system with the settlement system</li></ul> |