

Settlement System Refresh Feedback

Organization	Feedback
Alectra	• EDI data wrt MTRs • Zero pricing and Form 1598 • > Transparency wrt GA estimates and true-ups as well as NOD resolutions • Access to settlement data and granting access should be improved
Bluewater	• Search settlement statement files online • \$0 HEOP • Data File Forma is poor but they have configured • Settlement data should = settlement dates only
Guelph Hydro	• More transparency to verify the GA and CBR charges on their invoice • Include header row in each column f the settlement statement

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Organization	Feedback
Hydro Quebec	• more details in the physical market preliminary (and final) statement file of the last day of the month • Cycling Energy Delivery Reimbursement upgrades
Inergi	• NODs wrt Meter Data changes • Other specific feedback/suggestions, difficult to summarize or blend here (see email)
London Hydro	• \$0 HEOP • Consumption for invoiced period can be improved • Would likem AQEW for all Ontario • Settlement Statement adjustment not always clear • Need time to change system if file formats change

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Organization	Feedback
Metering Services Peterborough	• \$0 HOEP • Other rather specific pricing related feedback wrt statements and information
3 rd Party Software	• Offer the statements in XML format in addition to CSV • IN CT&Equations, have all info available or linkable from that one doc • data files aren't timely at +10 business days from operating date. +2 calendar days or less is preferable • Timing of invoices and statements can be improved • SS can include more info

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Organization	Feedback
OPG	• See feedback email, difficult for me to create a theme from the specific nature of the suggestions. Not sure what is in-scope or what our appetite is to address some of these
Portlands	• 12 months parallel run to reduce any impact • Ensure MRP and other initiatives are aligned
Veriian	• General support for refresh

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Organization Feedback

Whitby Hydro	• mechanism in which Whitby can easily reconcile the GA rate charged on the invoice to the posted rate
Portlands	• Manual adjustments • \$0 HOEP • SS and DF can be more helpful to reconcile invoice • Communication of manual adjustments & supporting data and improved transparency with the manual line items • Integration of the NoD system with the settlement system