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Memorandum

To: THE BOARD OF DIRECTORS
of the Independent Electricity System Operator

From: Jordan Penic
Senior Manager, Communications & Government Affairs

Date: April 11, 2017

Re: Communication Plan on Accounting Changes

Background

The IESO has made two changes to its accounting policies as of January 1, 2016: one to recognize certain costs as regulated assets and other to include market accounts on its financial statements.

The IESO determined that recognizing certain costs as regulated assets is consistent with the accounting policies of other regulated entities in North America, and including market accounts in its financial statements will increase transparency. The accounting change to recognize certain costs as regulated assets also facilitates the refinancing of the global adjustment (GA) under the government's Ontario Fair Hydro Plan by allowing the IESO to create a GA asset that will be sold to Ontario Power Generation.

Commented [DA1]: Left a message with Susan to find out if the market accounts change is also required to facilitate the GA sale. I don't think so, but if so, can change this line to "These accounting changes ..."

The IESO will be disclosing the accounting changes in its 2016 Annual Report, which will be published on XX. As part of the disclosure, the IESO will be mentioning the previously unrecognized actuarial losses and past service costs of \$80,617,000.

Communications Approach

The IESO will take a reactive communications approach to the accounting changes disclosure since there does not appear to be any strategic advantage to proactively informing stakeholders, media or the general public. In fact, it may be harmful to the IESO's reputation to draw attention to its accounting changes for two reasons:

1. The accounting change disclosure includes reference to the previously unrecognized actuarial losses and past service costs of \$80,617,000. This amount gained unfavourable media attention in October, 2016 and was the subject of criticism from opposition parties in the legislature. Although this sum does not impact ratepayers, countering negative

perceptions is difficult due to the technical nature of accounting practices. The difficulty is exacerbated when certain parties are keen to leverage an opportunity for negative criticism related to electricity costs.

2. The accounting change to recognize certain costs as regulated assets enables the government's global adjustment refinancing scheme. Although the connection is not made in the accounting change disclosure, and the accounting change is one the IESO may have made anyway, being associated with a politically-charged government-led initiative is not to the IESO's advantage.

Due to the potential harm to the IESO's reputation, and the absence of any strategic value in drawing attention to the accounting changes, the IESO will take a reactive communications approach. Key messages and Q&As have been written and reviewed by the appropriate subject matter experts. This messaging will guide IESO responses to potential inquiries from interested parties.

Jordan Penic

Initials

Enc

Cc: IESO Records

Commented [DA2]: Will you be sharing the key messages and Q&As as well? Wondering if it would make sense to include a third section: Key Messages, that includes 3-4 of the key messages. The down side is that it lengthens the note and 3-4 bullets may not capture the messaging as well as seeing the whole document which has separate messaging for each accounting change.