

Message

---

**From:** Demetriades, Natasha (ENERGY) [Natasha.Demetriades@ontario.ca]  
**Sent:** 2017-08-31 5:09:29 PM  
**To:** Coker, Meaghan (ENERGY) [Meaghan.Coker@ontario.ca]; Ruttan, Craig (ENERGY) [Craig.Ruttan@ontario.ca]; Whittington, Matt (ENERGY) [Matt.Whittington@ontario.ca]; Campbell, David (ENERGY) [David.Campbell2@ontario.ca]; McGrath, Jessica (ENERGY) [Jessica.McGrath@ontario.ca]; Nikolaichuk, Colin (ENERGY) [Colin.Nikolaichuk@ontario.ca]; Berry, James (ENERGY) [James.Berry5@ontario.ca]  
**CC:** Barbaro, Rachel (ENERGY) [Rachel.Barbaro@ontario.ca]; 'Ted.Gruetzner@opg.com' [Ted.Gruetzner@opg.com]; Martine Holmsen [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=c017fddec95f498599a38870c9c3d7f5-Martine Hol]; Alexandra Campbell [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=c1277e2d9ffd4c598e3819f291200a35-Alexandra C]; Mary Bernard [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=7e3e3e8d7f9345c2b0aab3e0fd7a79f2-Mary Bernar]; John Cannella [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=cd667c6d53774dd0a749783bb02ae89d-John Cannel]; 'neal.kelly@opg.com' [neal.kelly@opg.com]; Sylvia Kovesfalvi [Sylvia.Kovesfalvi@ontarioenergyboard.ca]; John Bozzo (OEB) [John.Bozzo@ontarioenergyboard.ca]; Chuck Farmer [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=aa83ad66edf341b4a48c3f852b674355-Chuck Farmer]; Berg, Denna (ENERGY) [Denna.Berg@ontario.ca]; Chatterjee, Jeet (ENERGY) [Jeet.Chatterjee@ontario.ca]; Pagel, Alexa (ENERGY) [Alexa.Pagel@ontario.ca]; Maguire, Lauren (ENERGY) [Lauren.Maguire@ontario.ca]; Lars Hansen [Lars.Hansen@ontarioenergyboard.ca]; Evans, Karen (ENERGY) [Karen.Evans@ontario.ca]; @ENERGY-COMM-Issues\_and\_MediaRelations [ENERGY-COMM-Issues\_and\_MediaRelations@msgov.gov.on.ca]; Schlaepfer, Martin (ENERGY) [Martin.Schlaepfer@ontario.ca]; Lyon, Sam (ENERGY) [Sam.Lyon@ontario.ca]; Tretiakov, Ilia (ENERGY) [Ilia.Tretiakov@ontario.ca]; Den Heijer, Kevin (ENERGY) [Kevin.DenHeijer@ontario.ca]; Jordan Penic [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=7d23bcd450594583bb40b447b35485da-Jordan Peni]  
**Subject:** Media Call Summary: August 31, 2017

**Ministry:** 1 inquiry

**Topic:** Fair Hydro Plan

**Reporter & Outlet:** Siobahn Morris, Newstalk 1010

**Response Type:** Ministry spokesperson

**Questions:**

I got a call from a listener who says he was told by his hydro provider that he didn't qualify for the promised roughly 25 per cent reduction on his bill because his bill was already so low/that he didn't use enough energy to qualify.

Is there a minimum standard of use to get the discount? He (and I) were under the impression that it applied to everyone.

**Response:**

TBD

\*\*\*

**Minister's Office:** 0 inquiries

**Agencies:** 0 inquiries