

Ministry of Energy

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MAR 19 2018

MC-2018-233

Ms Kim Marshall
Vice President, Corporate Services and CFO
Independent Electricity System Operator
1600–120 Adelaide Street West
Toronto ON M5H 1T1

Re: Billing requirements under Ontario Regulation 196/17

Dear Ms Marshall:

I am writing in response to your letter dated February 15, 2018, requesting my approval for the Independent Electricity System Operator (IESO) to follow a different invoicing process, and include alternative wording, than what is required by Ontario Regulation 196/17 (Invoicing Requirements) (the Regulation) made under the *Ontario Fair Hydro Plan Act, 2017*.

In your letter, you advise that, for technical or operational reasons, the requirements in section 1 of the Regulation to include customer-specific on-bill messaging about Ontario's Fair Hydro Plan (OFHP) would be impractical or unreasonably difficult for the IESO to implement. You have previously explained, in your letters dated March 14, 2017 and July 14, 2017, that the IESO's current billing system would have to be changed to satisfy these invoicing requirements, that it would cost approximately \$40,000 and close to 400 person-hours to do so, and that it would be done only to accommodate two IESO customers.

In addition, you previously indicated that the IESO's current invoicing processes generate the same on-bill messaging for all IESO market participants, including consumers, generators, importers, exporters and program participants. As a result, introducing OFHP on-bill messaging would cause it to appear on the invoices of many unintended accounts.

I am satisfied that, for technical and operational reasons, the invoicing requirements imposed under the amended section 1 of the Regulation would be impractical for the IESO to implement. I am also satisfied that the proposed alternative to email the specified consumers with the following OFHP message would continue to promote the purposes of the Regulation.

.../cont'd

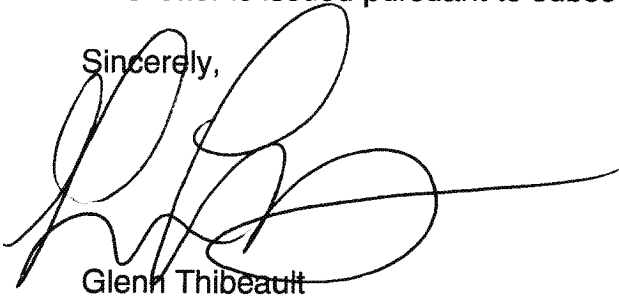
For greater clarity, the IESO would continue to apply the alternative invoicing process (i.e., email rather than on-bill message) approved in the August 3, 2017 letter.

Proposed email message:

You have received your monthly IESO invoice inclusive of Ontario's Fair Hydro Plan. Ontario's Fair Hydro Plan saved you "insert specified amount" on your bill. This saving includes the 8% Provincial Rebate.

This letter is issued pursuant to subsection 3(1) of O. Reg. 196/17.

Sincerely,

A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke extending to the right.

Glenn Thibeault
Minister