Strategic Focus	Supporting Actions
Fair Hydro Plan IESO role in the FHP needs to be clarified for purposes of responding to inquiries and to have relevant web pages reflect our role.	• Q&As developed for IESO role in FHP for customers; Q&As developed for issues management purposes; website being reviewed for necessary updates
Market Renewal Continued need to have adequate communications support for program.	• Market Renewal web page being updated, backgrounders being approved, and consideration of a pamphlet for handout at events.