Agenda Item - Summary

Date of Meeting:	April 11, 2017
Agenda Item:	Employee Engagement Update
Nature of Issue:[1]	Invest in our people and processes to meet the needs of the sector.
Executive Summary:	We have attached an update on the organization–wide employee engagement action plan which includes a status update that reflects progress to the end March. Per the plan, a short pulse survey consisting of 5 questions related to the areas of focus of the action plan - performance management, leadership and direction and career growth - was conducted in March. The results of the pulse survey are compared to results on related questions from the engagement survey conducted in June of 2016. Themes arising from the open-ended question on the pulse survey are also summarized.
Significant Issues:[2]	None
Decision being Sought:	None
Attachments:	Memo - Employee Engagement Update Employee Engagement Action Plan

---

1 Consider whether this agenda item supports the IESO's core business and/or a strategic goal. If selecting a strategic goal, consideration should also be given to the underlying strategic objective supported.

- IESO core business activity
- Deliver superior reliability performance in a changing environment
- Drive to a more efficient and sustainable marketplace
- Be recognized as a trusted advisor, informed by engagement
- Invest in our people and processes to meet the needs of the sector

2 Consider contentious issues and significant risks.

ieso
Connecting Today.
Powering Tomorrow.