

Strategic Objective	2018 Strategic Outcome	2018 Business Unit Initiatives	CPM	2018 Target
	What do we want to do?	How will we do it?	What does success look like?	

Work effectively with government to support policy development and IESO's excellence in implementation	The IESO can provide evidence in support of these outcomes on an annual basis through contributions and work associated with LTEP and responding to Directives ensuring tasks and programs committed to in implementation plan are on track.	CS Ontario Fair Hydro Plan Program		
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Be a focused and flexible organization positioned to support the ongoing transformation of our industry

IESO resources are utilized effectively and efficiently

80% of ‘high’ priority change initiatives are progressing according to their approved business case, on time and budget and completed projects meeting all of their defined business objectives.

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	Finalize adoption of new technologies to improve efficiencies and introduce cost savings (e.g. Hyperconverged Infrastructure, redundancy in key infrastructure components) and enhancing current processes to better align with industry standards (i.e. ITIL).	CS • New Fair Hydro credit facility to ensure liquidity for multiple variance accounts		

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	Overall progress to achievement of the 2016-2020 strategic plan.			
		PLIRRA		
		• Legal influences the form of key provincial and corporate initiatives through sound advice and subject matter expertise on topics related to		
		ministry- led projects such as Fair Hydro, to manage risks and pursue opportunities.		