

Message

From: Lia Koscic [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=73708C51CF2349CFB6FB2106D496B3AB-LIA KOSIC]
Sent: 2017-11-09 12:50:38 PM
To: Kim Marshall [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=b63a22b42bf14587870d93119a054d88-Kim Marshall]
Subject: FW: We need these questions answered for OFHP Presentation by EOD

I need some context to answer the questions below – I am assuming this is for Fair Hydro related presentation?

Financially – we are a regulated entity in good standing with our regulator?

Strategic initiatives – I would point to current strategic plan table, that's publically available.

No idea what to say about training, staffing etc. – may that the IESO utilizes its core staff and temporary support as required to deliver its core mandate. Third party services are used for specialized expertise as required and we do not use offshore resources?

Thanks,
Lia

From: Jeannette Briggs
Sent: November 09, 2017 12:46 PM
To: Susan Nicholson; Lia Koscic
Subject: We need these questions answered for OFHP Presentation by EOD

Lia

Can you please provide answers to these questions ASAP for the presentation to the rating agencies:

What is the IESO's financial condition?

What are the IESO's strategic initiatives?

Describe staffing, training, retention rates and any use of third-party outsourcing/servicing, temporary staff or use of offshore resources

Regards,

Jeannette Briggs Director, Settlements - Corporate Services
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