

Message

From: Kim.Marshall@ieso.ca [Kim.Marshall@ieso.ca]
Sent: 2017-11-09 12:57:17 PM
To: Lia Koscic [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=73708c51cf2349cfb6fb2106d496b3ab-Lia Koscic]
Subject: Re: We need these questions answered for OFHP Presentation by EOD

Yes I would keep very high level

Sent from my iPad

On Nov 9, 2017, at 12:50 PM, Lia Koscic <Lia.Koscic@ieso.ca> wrote:

I need some context to answer the questions below – I am assuming this is for Fair Hydro related presentation?

Financially – we are a regulated entity in good standing with our regulator?

Yes

Strategic initiatives – I would point to current strategic plan table, that's publically available.

Strategic plan initiatives from 2016, in process of updating

No idea what to say about training, staffing etc. – may that the IESO utilizes its core staff and temporary support as required to deliver its core mandate.

Unionized like all entities in electricity sector in Ontario, 2 recent negotiated settlements, collective agreement

Third party services are used for specialized expertise as required and we do not use offshore resources?

True

Thanks,

Lia

From: Jeannette Briggs
Sent: November 09, 2017 12:46 PM
To: Susan Nicholson; Lia Koscic
Subject: We need these questions answered for OFHP Presentation by EOD

Lia

Can you please provide answers to these questions ASAP for the presentation to the rating agencies:

What is the IESO's financial condition?

What are the IESO's strategic initiatives?

Describe staffing, training, retention rates and any use of third-party outsourcing/servicing, temporary staff or use of offshore resources

Regards,

Jeannette Briggs Director, Settlements - Corporate Services

Independent Electricity System Operator (IESO) | T: 905-855-6364 | C: 416-997-6364

Station A, Box 4474, Toronto, ON, M5W 4E5

Web: www.ieso.ca | Twitter: [IESO_Tweets](https://twitter.com/IESO_Tweets) | LinkedIn: [IESO](https://www.linkedin.com/company/ieso)

Conservation: www.saveONenergy.ca | Twitter: [saveONenergyOnt](https://twitter.com/saveONenergyOnt) | LinkedIn: [saveONenergy](https://www.linkedin.com/company/saveONenergy)

Corporate Services collaborates with you to deliver solutions and expertise that enable the IESO to achieve its goals