

Message

Sent: 2018-02-02 1:16:07 PM
To: Kim Marshall [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=b63a22b42bf14587870d93119a054d88-Kim Marshall]
CC: Susan Nicholson [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f668e601bd2b4865a5c31dca531047c8-Susan Nicho]; Natalie Schaus [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=58bb43f7d031480696ce362cf240759c-Natalie Sch]
Subject: FW: IESO bill presentment exemption Reg 196/17
Attachments: Letter to Ministry re OREC - Signed.pdf; Billing Requirements under Ontario Regulations 364_16.pdf; Letter to Minister re Fair Hydro invoice requirement D01-im.docx

Kim -

From: Idalin McKenzie
Sent: February 02, 2018 12:36 PM
To: Michael Boll; David Barrett
Cc: Jeannette Briggs; Susan Nicholson
Subject: FW: IESO bill presentment exemption Reg 196/17

Hi Michael,

I have reached out to David and he will take it from here. Thanks for the draft letter and I have made a minor edit enclosed.

Thanks,

Idalin McKenzie | Senior Manager | Market Settlements | Settlements - Corporate Services
Independent Electricity System Operator (IESO) | T: 905-403-6991 | C: 416-254-9032
Station A, Box 4474, Toronto, ON, M5W 4E5
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Conservation: www.saveONenergy.ca | Twitter: [saveONenergyOnt](https://twitter.com/saveONenergyOnt) | LinkedIn: [saveONenergy](https://www.linkedin.com/company/saveONenergy)

From: Michael Boll
Sent: February 01, 2018 5:01 PM
To: Idalin McKenzie
Cc: Jeannette Briggs
Subject: RE: IESO bill presentment exemption Reg 196/17

Hi Idalin,

Attached is a draft letter for your consideration (blacklining is against the draft from our prior request). The last time IESO requested alternative invoicing, David Barrett stickhandled it. I'd suggest we follow a similar process this time.

Regards,
Michael

From: Idalin McKenzie
Sent: February 01, 2018 12:59 PM
To: Michael Boll
Cc: Jeannette Briggs
Subject: FW: IESO bill presentment exemption Reg 196/17

Hi Michael,

The attached does not. There has been regulatory amendments to O.Reg 196/17 (invoicing requirements) regarding the on-bill display of customer-specific Ontario Fair Hydro Plan (OFHP) savings on the electricity invoices. This became effective on January 1, 2018 and requires compliance by March 31, 2018.

A suggested proposed message would be:

You have received your monthly IESO invoice inclusive of Ontario's Fair Hydro Plan. **Ontario's Fair Hydro Plan saved you "insert specified amount" on your bill.** This saving includes the 8% provincial rebate.

We can you the previous request except to comply the message will need to include the actual dollar amount saved on each invoice.

I can all to discuss further.

Regards,

Idalin McKenzie | Senior Manager | Market Settlements | Settlements - Corporate Services

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From: Michael Boll
Sent: February 01, 2018 9:26 AM
To: Jeannette Briggs; Idalin McKenzie
Subject: FW: IESO bill presentment exemption Reg 196/17

Hi Jeannette and Idalin,

Does the attached letter already provide the exemption you are seeking? I believe the attached is the exemption we need, but note that it substitutes the IESO sending an email message rather than an on bill message. Can you confirm that this email message will be sent?

Please let me know if you do not believe the attached letter addresses the issue you were raising.

Regards,
Michael

From: David Barrett
Sent: August 03, 2017 1:32 PM
To: Michael Boll
Cc: Jeannette Briggs
Subject: RE: IESO bill presentment exemption Reg 196/17

Got the exemption as requested.

From: Kim Marshall
Sent: August 03, 2017 1:29 PM
To: David Barrett; Jeannette Briggs; Susan Nicholson
Subject: Fwd: Letter from the Minister of Energy - MC-2017-1333

Fyi

Sent from my iPad

Begin forwarded message:

From: "Ministry of Energy (ENERGY)" <Energy@ontario.ca>
Date: August 3, 2017 at 11:48:59 AM EDT
To: "kim.marshall@ieso.ca" <kim.marshall@ieso.ca>
Subject: Letter from the Minister of Energy - MC-2017-1333

Attached please find a letter from the Honourable Glenn Thibeault, Minister of Energy.

Thank you.

Confidentiality: If you have received this email in error, please advise us through the Ministry of Energy website at www.energy.gov.on.ca/en/contact-us/ and destroy all copies of this message. Thank you.

Confidentialité : Si vous avez reçu ce courriel par erreur, veuillez nous en informer par le biais du site Web du ministère de l'Énergie, au www.energy.gov.on.ca/fr/contact-us/ et détruire toutes les copies du présent message. Nous vous remercions.