

## Appointment

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**From:** Yan Bechamp [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=59B4C84CDF4D40FFB657D0B2A2141BAE-YAN BECHAMP]  
**Sent:** 2018-03-05 3:35:48 PM  
**To:** Yan Bechamp [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=59b4c84cdf4d40ffb657d0b2a2141bae-Yan Bechamp]; Natalie Schaus [Natalie.Schaus@ieso.ca]; Marina Mogus [Marina.Mogus@ieso.ca]; Susan Nicholson [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f668e601bd2b4865a5c31dca531047c8-Susan Nicho]  
**CC:** Idalin McKenzie [idalin.mckenzie@ieso.ca]  
**Subject:** OFHP for [REDACTED]: Invoicing Requirements  
**Location:** Conf C-RM 341  
**Start:** 2018-03-08 1:00:00 PM  
**End:** 2018-03-08 1:30:00 PM  
**Show Time As:** Busy

**Required Attendees:** Natalie Schaus; Marina Mogus; Susan Nicholson

Following-up.

This is to discuss the invoicing requirements for [REDACTED]. Market Settlement will provide the details and message that needs to be transmitted.

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**From:** Natalie Schaus  
**Sent:** February 02, 2018 8:19 AM  
**To:** Yan Bechamp  
**Cc:** Idalin McKenzie  
**Subject:** RE: OFHP for [REDACTED]: Invoicing Requirements

Hi Yan, can you please schedule a meeting and include Marina and Susan N.  
Thanks, Natalie

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**From:** Yan Bechamp  
**Sent:** February 01, 2018 10:38 PM  
**To:** Natalie Schaus  
**Cc:** Idalin McKenzie  
**Subject:** OFHP for [REDACTED]: Invoicing Requirements  
**Importance:** High

Natalie,

Under Ontario Regulation 515/17: Invoicing Requirements, we need to update how we inform [REDACTED] of their rebate on their invoice with respect to the Ontario Fair Hydro Plan.

The IESO, along with their invoice, will need to issue an email to [REDACTED] which states the following:

“Ontario’s Fair Hydro Plan saved you \$\_\_\_\_\_ on your bill. This includes the 8% Provincial Rebate.”

We’ll probably need to work together as we will have the amount that they saved as a result of the OFHP implementation.

This needs to be in place as soon as practicable, no later than March 31, 2018.

Regards,

**Yan Béchamp, P.Eng** | Supervisor | Customer Billing – Corporate Services

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*Corporate Services collaborates with you to deliver solutions and expertise that enable the IESO to achieve its goals*