

Fair Hydro Plan Key Messages and Q&As

KEY MESSAGES

- Eligible customers began receiving a portion of the government's Fair Hydro Plan reduction on May 1, 2017.
- The government's recently passed legislation dictates that eligible customers, including RPP customers, will begin receiving the full reduction as of July 1, 2017.
- If you are not eligible to qualify for the government's Fair Hydro Plan global adjustment reduction, how you pay global adjustment is not impacted.
- The government's Fair Hydro Plan global adjustment refinancing has no impact on the total global adjustment amounts that must be paid to generators and for the delivery of conservation programs.

Q&As

As a Class A customer, has the global adjustment amount that I pay a percentage of been reduced?

The government's Fair Hydro Plan global adjustment refinancing has no impact on the total global adjustment amounts that must be paid to generators and for the delivery of conservation programs.

If you are not eligible to qualify for the government's Fair Hydro Plan global adjustment reduction, how you pay global adjustment is not impacted.

How do I know if I qualify for the Fair Hydro Plan's global adjustment refinancing?

The government's Fair Hydro Plan global adjustment reduction applies to RPP customers and other eligible customers as described in the legislation. Please consult the legislation or contact the Ministry of Energy to determine if you are eligible.

Why did only a part of the FHP come into effect on May 1?

Decisions about setting rates are made by the OEB.