

Message

From: Terry Young [/O=IMO/OU=MSX1/CN=RECIPIENTS/CN=TERRY YOUNG]
Sent: 2017-03-08 3:45:14 PM
To: Chuck Farmer [/O=IMO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Chuck Farmerfa1]
Subject: RE: S&PA update - March 7

Thanks.

From: Chuck Farmer
Sent: March 08, 2017 3:45 PM
To: Terry Young
Subject: RE: S&PA update - March 7

We have a meeting scheduled with you for next Thursday, we are working on a draft objective for the day and a draft agenda

From: Terry Young
Sent: March 08, 2017 3:44 PM
To: Chuck Farmer
Subject: RE: S&PA update - March 7

And the summit question?

From: Chuck Farmer
Sent: March 08, 2017 12:39 PM
To: Terry Young
Subject: RE: S&PA update - March 7

For the Conference the organizer's target is 150, they currently have 108 of which we appear to be 25%.

My concern (beside the cost) was that there may not have been a consistent organizational criteria for this. I CCR we agreed on non-represented staff as getting priority meaning we may have people who expressed an interest but are not going whereas their peers in other parts of the organization may be going

From: Terry Young
Sent: March 07, 2017 5:08 PM
To: Chuck Farmer
Subject: RE: S&PA update - March 7

I was surprised at the number of registrants for the Women in Energy leadership Conference. That seems like more than we send to APPrO. Do you know what the total registration number is?

Any sense of when we can have a discussion on the June summit?

Also, congrats on the web site. This is a major accomplishment that you and your team have pulled off.

Terry

From: Chuck Farmer
Sent: March 07, 2017 5:03 PM

To: Terry Young
Cc: Nik Schruder; Katherine Sparkes; Alexandra Campbell
Subject: S&PA update - March 7

A brief update

Staffing:

- [REDACTED]
- [REDACTED]
- [REDACTED]

Communications strategy:

- A meeting is scheduled for this Thursday with Terry that will help inform a communications strategy for the year ahead. We should have a first draft by end of next week that incorporates the input from communications and government affairs planning sessions.

Revisions to corporate themes:

- Andrew Dow will be taking over the development of the corporate themes in the next quarter. Terry has asked for some suggested changes that he can speak to at ELT this Thursday.

Key Government Engagements

[REDACTED]

- Net Metering:
 - IESO to meet with ministry (dates TBD) to provide a corporate perspective on the following questions:
 - What role can regional planning play in deploying net metering in a manner that aligns development with system needs?
 - What data management issues exist with net metering at different levels of uptake and what investments may be needed to address these issues?
 - How can net metering support grid services and how can the program maximize the DER value to the electricity system?
 - Rob Sinclair and Glenna Ford are coordinating views from each business unit
- LTEP:
 - Briefings with the Ministry have begun in earnest again, with the focus of the next two on rate mitigation and considerations around the supply and demand projections for the actual document. The internal LTEP working group will be considering what we've seen so far and identifying likely items to expect further direction and inclusion in the Implementation Plan.

Speaking Engagements

- JoAnne Butler is participating in a panel at Clemson-Canada Energy Day at Clemson University in North Charleston in South Carolina on March 13.
- Terry is presenting Festival Hydro with a target achievement award at a customer event on March 14 in Stratford.
- Nik Schruder will replace Katharine Sparkes and speak at an Energy Symposium in Sarnia at Lambton College on March 23.

External Comms

- Annual report: copy will be sent to ELT Monday; graphics being reworked; waiting on revised financials; May not be able to meet Mar 31 deadline given scope of change
- News release being drafted on results from EPP and ACEP, but this may shift to being only an announceable for the meeting, rather than a public release.
- New Board members: will be announced in this Thursday's Bulletin, posted on external website and on intranet
- Women in Energy Leadership Conference: 25 IESO staff registered; still waiting to hear if Board members want to attend; will be tweeting about the conference

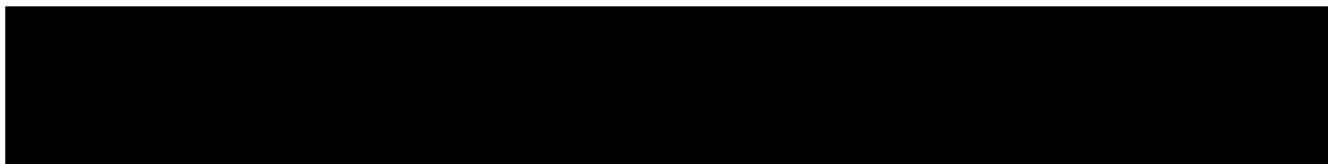
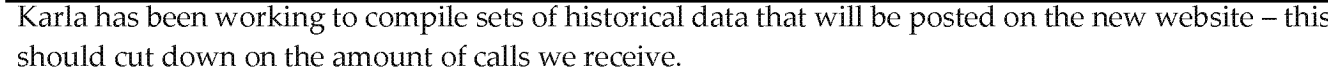
Issues Management

- Continuing to work on key messages and Q&As for Public Sector Salary Disclosure release later this month
- Expanding Market Renewal key messages and Q&As for media outreach
- Government briefing decks for 2016 to be sent to the Auditor General this week; a list of 2015 briefings will be provided in lieu of actual briefing decks for this year

Stakeholder Summit and Regional Forums:

- For Toronto Summit, exploring venues and draft agenda
- Regional Forums have been discussed with Planning and they are onboard, they actually want to add a 5th session that we will resist

Customer Relations

- 
- 
- Karla has been working to compile sets of historical data that will be posted on the new website – this should cut down on the amount of calls we receive.
- EDA has requested a markets 101 to help them as they engage on Market Renewal, Rob will deliver that on the 8th

Regional & Community Engagement:

- Call for nominations for the new LAC in Barrie/Innisfil underway now
- Meeting scheduled with Hydro Ottawa to plan evolution of Ottawa LAC, planning drivers have diminished and decisions will be required on the need for this LAC
- Working with QUEST to build some deliverables into the current Partnership Agreement, current agreement managed from the CEO's office is similar to the previous AEC agreement. We would like to leverage a few deliverables to get value for money

Creative & Web Services:

- IESO.ca has launched, team will take a breath and then start thinking about phase 2
- Digital Signage upgrade required
 - The support for the software used in the lobbies is expiring, we are eligible for a free upgrade but may require a hardware investment, will discuss with IT
 - Will use the opportunity to explore refreshing the look of the displays

Chuck Farmer | Director, Stakeholder & Public Affairs

Independent Electricity System Operator (IESO) | T: (416) 969-6414 | C: (416) 473-9479
1600-120 Adelaide Street West, Suite 1600, Toronto, ON, M5H 1T1

Email: chuck.farmer@ieso.ca | Web: www.ieso.ca | Twitter: [IESO_Tweets](https://twitter.com/IESO_Tweets) | LinkedIn: [IESO](https://www.linkedin.com/company/ieso)
Conservation: www.saveONenergy.ca | Twitter: [saveONenergyOnt](https://twitter.com/saveONenergyOnt) | LinkedIn: [saveONenergy](https://www.linkedin.com/company/saveONenergy)