

Message

From: Terry Young [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=872FA3F6E61A48709B11458C0C3B6CA6-TERRY YOUNG]
Sent: 2017-06-02 8:24:33 AM
To: Tina Oswald [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=23a5390a7bbe4df7b2b49f341b0e7fae-Tina Oswald]; Robert Doyle [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=4c746e01932f46b4b8d7df97a9c4f3d1-Robert Doyle]; Chuck Farmer [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=aa83ad66edf341b4a48c3f852b674355-Chuck Farmer]
CC: Karla Mann [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=b313c2e5510e49d1815a5931983f7e90-Karla Mann]
Subject: RE: Recognition of OFHP Project Team

Karla: Agree with Tina. This is a big initiative. Congrats and thanks. Terry

From: Tina Oswald
Sent: June 01, 2017 4:50 PM
To: Robert Doyle; Chuck Farmer; Terry Young
Cc: Karla Mann
Subject: Fwd: Recognition of OFHP Project Team

Always good to hear success stories....

Karla, thank you for all your support and hard work. Congratulations on this recognition! Tina.

Begin forwarded message:

From: Egna Hernandez <Egna.Hernandez@ieso.ca>
Date: June 1, 2017 at 4:34:40 PM EDT
To: Corporate Services – Market Settlements <CorporateServicesMarketSettlements@ieso.ca>, Corporate Services – Meter Data Management <CorporateServicesMeterDataManagement@ieso.ca>, Egna Hernandez <Egna.Hernandez@ieso.ca>
Cc: Jeannette Briggs <jeannette.briggs@ieso.ca>, Kim Marshall <Kim.Marshall@ieso.ca>, Tina Oswald <tina.oswald@ieso.ca>, Karla Mann <karla.mann@ieso.ca>, Denise Myers <denise.myers@ieso.ca>, Rachel Zhao <rachel.zhao@ieso.ca>
Subject: Recognition of OFHP Project Team

- Message Sent on Behalf of Jeannette Briggs -

Hi Everyone,

Today the Ontario government passed Bill 132 - Ontario Fair Hydro Plan (OFHP), that will reduce electricity bills by 25% on average for all households and as many as half a million small businesses and farms across the province, starting this summer. The OFHP involves a number of proposed changes to the information provided by LDCs and USMPs to settle RPP and eligible non-RPP consumers, the addition of four new household consumer classes for the Ontario Electricity Support Program (OESP), removal of the OESP and a large portion of RRRP charge from electricity bills, paid for

by provincial revenues, a new group of Class A consumers with peak load between 500 kW and 1 MW, and expanded rate reduction through two new programs called Distribution Rate Protection and the First Nations Delivery Credit.

Beginning on Tuesday, July 4th, LDCs and USMPs will be able to submit the necessary information to the IESO through On-line Settlement Forms. The IESO will be reporting consolidated program information to both the Ministry of Energy and the OEB.

Over the past few months, team members from both Change Initiatives and Customer Billing have been working diligently with our partners in IT, Customer Relations and with government officials to make the necessary process, form, tool and documentation changes.

On behalf of the entire Settlements department, I want to extend my thanks to Frank, Shirley, Abbas, Jonathan, Cathryne, Allison, O'Neil, Vesna, Idalin, Gordon and Denise for the hard work that has led us to be successful against rapidly changing requirements and for going above and beyond to meet tight project timelines. We would not have been successful without the contribution of Rachel Zhao from IT and Tina Oswald and Karla Mann from Customer Relations.

There remains much work to do over the summer but I have absolute confidence in our continued ability to work effectively with government to support policy development and to maintain the IESO's reputation for excellence in implementation.

Regards,

Jeannette Briggs Director, Settlements - Corporate Services

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