

2018-2022 IESO Corporate Strategy

Who we are

The IESO works at the heart of Ontario's power system, managing the power system in real-time, planning for the province's future energy needs, enabling conservation and designing a more efficient electricity marketplace to support sector evolution.

Our purpose

Leveraging our expertise, the IESO engages with stakeholders and communities to collaboratively and transparently plan, enable and operate solutions to meet Ontario's evolving electricity needs.

Our vision

An inclusive and innovative energy sector that enables reliable, efficient and sustainable energy solutions to advance prosperity, security and growth for the people of Ontario.

Themes	Reliability and Resiliency	Corporate Agility and Effectiveness	Sector Leadership and Purposeful Engagement	Innovation	Cost Effectiveness
Strategic Outcomes	An integrated electricity system that is reliable, resilient and secure in a period of accelerating change.	A talented, diverse and empowered workforce, responsive to customer needs.	A long-term plan that reflects independent and informed energy policy advice.	Deep understanding of innovation in our sector and incorporation of that knowledge in our operations, planning and advice.	Effective programs and tools to acquire resources we need at best cost, and efficiently manage IESO-administered markets in the face of an evolving sector.
Initiatives	- Improve Regional Planning process (PAO) - Define and communicate need for power system resilience (PAO/PEI) - Ensure compliance with NERC/NPCC (PAO/MACD) - Implement 24/7 Security Operations Centre (IT) - Establish Cyber-security Center of Best Practice (IT) - Integrate ERM into business decisions (CS)	- Role Clarity & Accountability Framework (HR) - Management/Leadership Training & Development (HR) - Drive internal collaboration and customer service mentality through IESOne initiative (CEO) - Develop robust business planning improvement process/reporting framework (CS) - Review of mandate & governance of IESO (CEO)	- Broaden engagement efforts beyond traditional stakeholder base to further inform IESO decision making (PEI) - Establish relationships with policy makers beyond the Ministry of Energy, including at the Federal level, to better inform policy development and sector innovation (PEI) - Work with the sector to deliver initiatives outlined in the LTEP (PAO/PEI) - Develop next generation LTEP in partnership with Ministry of Energy (PAO/PEI) - Develop approach to ICI phase 2 (PEI) - Engage with OEB Modernization Panel (PEI)	- Lead ETNO to develop white paper on sector transformation (PEI) - Lead a data strategy to ensure we are leveraging the value of the data we have (IT) - Develop deeper understanding of impact of DERs on sector and incorporate into planning (PEI) - Work with Metrolinx on electrification of transit initiative (PEI) - Leverage R&D funding from partners and target investment in priority areas (PEI)	- Market Renewal Project – Energy & Capacity Streams (PAO) - Review of existing market rules to reduce regulatory uncertainty (LRCC/MACD) - Negotiate amendments to contracts to address market renewal (LRCC) - Develop Transmission Procurement program and execute (PAO) - Develop next Phase of Conservation Framework (PEI)