

OVERVIEW OF MY 2017 OBJECTIVES

Leonard Kula P.Eng., VP-M&SO and COO

March 27, 2017



Deliver Superior Reliability Performance in a Changing Environment / Drive to a More Efficient and Sustainable Marketplace

- Reliably direct IESO-controlled grid operations and effectively/efficiently manage IESO-administered markets
- Lead Ontario's electrical sector emergency preparedness
- Successfully complete tri-annual NERC audit
 - demonstrating IESO compliance with NERC Operations standards
- Support Market Renewal with staff, expertise and leadership
- Work diligently across all business units in a coordinated, corporate-driven manner
 - including support for bulk and regional planning, IT development of tools/processes and market development
- Continue to enhance M&SO capabilities/processes
 - including Operations Readiness Initiative, synchrophasors, wide area view

Be Recognized as a Trusted Advisor, Informed by Engagement

- Continue to support IESO interaction with government, in concert with other Business Units:
 - carbon
 - imports/exports
 - net metering
 - LTEP implementation
- Continue to advance the IESO/LDC relationship through the Grid/LDC coordination initiative

M&SO - Employee Engagement

- Support broad corporate efforts to enhance engagement
- Execute M&SO-specific action plans for improving engagement
 - Communication – KUL Agram
 - Staff recognition – including junior staff in higher-level conversations
 - Training/opportunities – Market Renewal, ORI, backfills
- Clearly value work of those who ‘stay at home’ and simultaneously encourage folks to take advantage of project opportunities
- Continue to improve M&SO survey results
- Clearly reflect key attributes of the IESO:
 - IESO strategic goals
 - Exhibit core IESO values on an ongoing basis
 - Clear support for Market Renewal