

Donna Kinapen

From: Donna Kinapen
Sent: June 27, 2017 10:36 AM
To: 'Smith, Brett (ENERGY)'
Subject: RE: OESP Application Stats at May 31, 2017

We are doing monthly. Will have updated numbers by Wednesday next week.

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Smith, Brett (ENERGY) [mailto:Brett.Smith@ontario.ca]
Sent: June-27-17 10:10 AM
To: Donna Kinapen
Subject: RE: OESP Application Stats at May 31, 2017

Good morning Donna,

Are there updated numbers for mid-June?

From: Donna Kinapen [<mailto:Donna.Kinapen@oeb.ca>]
Sent: June 12, 2017 11:14 AM
To: Smith, Brett (ENERGY); Singh, Inayat (ENERGY)
Cc: Sylvia Kovesfalvi; Andrew Stewart; Annette Altounian; Cherida Walter
Subject: OESP Application Stats at May 31, 2017

Good morning all. Following are the OESP application stats as at the end of May.

Note: Application intake has increased in May by about of 1,000 / week. April saw around 1,400 applications / week and May saw just over 2,400 per week.

Applications Submitted	310,982
First Nations	10,919
Inuit	33
Métis	3,364
Chose more than one of above	280
Energy Intensive Applications	129,619
Accepted Communications sent	198,579
Declined Communications sent	24,262

Contact Centre Calls	434,839
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Thanks, Donna.

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