

Donna Kinapen

From: Donna Kinapen
Sent: May 2, 2017 3:34 PM
To: Rosemarie Leclair; Brian Hewson; Neil Brodie; John Bozzo; 'andrew.teliszewsky@ontario.ca'
Subject: OESP Application Stats at April 30, 2017
Importance: High

Good afternoon all. Following are the OESP application stats as at the end of April.

Note: communications activity promoting OESP begins again this week including utility bill inserts and newspaper ads. Additional activity will be coming on board shortly. We will keep tracking the impact of these activities on applications submitted.

Applications Submitted	299,115
First Nations	10,514
Inuit	22
Métis	3,250
Chose more than one of above	266
Energy Intensive Applications	124,910
Accepted Communications sent	192,641
Declined Communications sent	23,758
Contact Centre Calls	421,456

Thanks, Donna.

Donna L. Kinapen
Manager, Energy Consumer Programs
Ontario Energy Board
 Phone 416-440-8140
 Cell 416-817-5930
 Fax 416-440-7656
 Email donna.kinapen@oeb.ca