

Donna Kinapen

From: Donna Kinapen
Sent: March 24, 2017 9:19 AM
To: 'Smith, Brett (ENERGY)'
Cc: Beare, Michael (ENERGY)
Subject: RE: Question on statement on the ENE website

Thanks Brett – sent to my folks here.

Thanks, Donna

From: Smith, Brett (ENERGY) [mailto:Brett.Smith@ontario.ca]
Sent: March-23-17 6:01 PM
To: Donna Kinapen
Cc: Beare, Michael (ENERGY)
Subject: RE: Question on statement on the ENE website

Could you ask your communications manager to get in touch with ours re: errors? I think that may be a more effective way to get updates.

From: Donna Kinapen [mailto:Donna.Kinapen@ontarioenergyboard.ca]
Sent: March 23, 2017 5:18 PM
To: Smith, Brett (ENERGY)
Cc: Beare, Michael (ENERGY)
Subject: RE: Question on statement on the ENE website

FYI – one of my staff was on the site earlier today and the two statements below have not been changed yet.

Thanks, Donna

From: Donna Kinapen
Sent: March-02-17 10:27 AM
To: 'Smith, Brett (ENERGY)'
Cc: Beare, Michael (ENERGY)
Subject: RE: Question on statement on the ENE website

Here you go. Any idea when additional details on the proposed OESP changes could be shared with me?

https://www.ontario.ca/page/ontarios-fair-hydro-plan?_ga=1.267966030.1319001770.1452887554

Thanks, Donna

From: Smith, Brett (ENERGY) [mailto:Brett.Smith@ontario.ca]
Sent: March-02-17 10:25 AM

To: Donna Kinapen
Cc: Beare, Michael (ENERGY)
Subject: RE: Question on statement on the ENE website

Donna, could you send me a link? I can't find these statements on the Ministry's website re: OESP.

From: Donna Kinapen [<mailto:Donna.Kinapen@ontarioenergyboard.ca>]
Sent: March 2, 2017 10:00 AM
To: Smith, Brett (ENERGY)
Cc: Beare, Michael (ENERGY)
Subject: Question on statement on the ENE website

I know you may not be in a position to share anything yet but I had a couple questions about what is on the Energy website currently.

Get more discounts on your bill

Ontario Electricity Support Program (OESP)

Now available to even more low income, electricity consumers, [apply online](#) and you could receive **\$360-\$425 (this reflects \$30/\$35 per month – why not the higher end (\$50) off per year on your bills,** through the OESP.

If you have other unique electricity requirements, including electric heating, a medical device that uses a lot of electricity or you're a First Nation, Inuit or Métis customer, you could receive **an extra (extra or up to?) \$45-\$75 off per year (shouldn't this be per month) on your bills.**

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