

Donna Kinapen

From: Donna Kinapen
Sent: March 30, 2017 4:26 PM
To: Melo, Michael (MCSS) (Michael.Melo@ontario.ca); Woodard, David (MCSS) (David.Woodard@ontario.ca)
Subject: FW: Material for today's meeting
Attachments: Training Slides - MIV process - overview for MCSS.pptx

Training slides with screen shots of the intake agency process (where the application is not going through CRA).

On a separate note – would you be able to send me an example of how the data is presented in your Excel sheet so our technical guys can see how closely the data would need to match (e.g. does your system capture unit numbers in the same field as street address, mailing address vs service / street address). A one line generic “John Doe” example would be sufficient.

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Donna Kinapen
Sent: March-17-17 9:45 AM
To: 'Woodard, David (MCSS)'; Smith, Brett (ENERGY); Singh, Inayat (ENERGY); Chander, Sunita (ENERGY); Liu, Jason (MCSS); Khan, Laila (MCSS); Melo, Michael (MCSS); Tregwin, Lee (MCSS); Ste-Croix, Christopher (MCSS); Beare, Michael (ENERGY); Nguyen, Thu (MCSS); Gaskin, Amanda (MCSS); Brian Hewson; Loureiro, Christine (MCSS); Faranda, Daniel (MCSS)
Subject: Material for today's meeting

Good morning all.

I wanted to forward a copy of the OESP (and LEAP) program manual to support the discussion later this morning around the activities that are undertaken by intake agencies for OESP. Information on the manual income verification (MIV) process used begins on page 7.

I have also include a copy of the MIV training slides that we use with agencies on how to enter the applications on the portal.

Look forward to speaking to you at 11:30.

Donna.

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