

Donna Kinapen

From: Donna Kinapen
Sent: April 12, 2017 12:52 PM
To: 'Robson, Louise (MCSS)'
Subject: RE: OPS Enterprise Email Services – E-Mail Notification
Attachments: Agencies_Train_Manual Income Verification_20170404_v5 0 (2).pdf

I have attached here. It is a spreadsheet though that includes calculations. It will give you a general idea but won't let you work with the spreadsheet.

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Robson, Louise (MCSS) [mailto:Louise.Robson@ontario.ca]
Sent: April-12-17 12:36 PM
To: Donna Kinapen
Subject: FW: OPS Enterprise Email Services – E-Mail Notification

Hi Donna,

The file (Agencies_Train_Manual Income Verification_20170404_v5.0.xls) you sent contains macros and won't make it through our OPS firewall, can you send it as a PDF instead?

Thanks,

Louise Robson

A/Senior Manager
 Financial Services Unit
 Social Assistance Central Services Branch
 Social Assistance Operations Division
 Ministry of Community and Social Services

Tel: 416-325-8895 Cell: 416-726-8496

24th Floor, 2 Bloor Street West, Toronto, Ontario M4W 3E2

From: OPS.Enterprise.Email.Services.AV@ontario.ca [mailto:OPS.Enterprise.Email.Services.AV@ontario.ca]
Sent: April 12, 2017 12:20 PM
To: Robson, Louise (MCSS)
Subject: OPS Enterprise Email Services – E-Mail Notification

As a preventative measure the following e-mail has been blocked due to a potentially harmful file.

If you do not recognize the sender below please disregard this message.

If you know the sender and want to resolve this situation please click [HERE](#).

Message Details:

Sender: <Donna.Kinapen@oeb.ca>

Recipient(s): <Louise.Robson@ontario.ca>

Subject: **OESP Agency support materials**

Date/Time Received: **2017-04-12_12:20:14_EDT_(-0400)**

Filename: **Agencies_Train_Manual Income Verification_20170404_v5.0.xls**

Reason(s) for block: **Microsoft Word Macro(s) (virus)**

For all of your IT service needs, please contact the OPS Service Desk first at 1-888-677-4873 or 416-246-7171.