

Donna Kinapen

From: Donna Kinapen
Sent: May 18, 2017 9:50 AM
To: 'Beare, Michael (ENERGY)'
Cc: Singh, Inayat (ENERGY)
Subject: RE: OESP - Petition

Okay, as long as they understand the difference between applications accepted and the number actually on the program. There are reappplies within the accepted number so there is some double counting. I would use the number I gave you at the end of March for accepted. If I query the system now it will show the current status for all applications as opposed to the status at the end of March.

With respect to the number of people in the households, we don't maintain that information as it was a requirement of CRA that we not be able to "backtrack" and determine what a household's income range is. Given we know the credit, if we had the household number we could do that. So, we delete anyone under the age of 18 so we can't concretely identify which income range the household is in. We do have a way of deriving an approximate aggregated number of total people in the households but it is not based on data from the system and I would hesitate to use it.

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Beare, Michael (ENERGY) [mailto:Michael.Beare@ontario.ca]
Sent: May-18-17 9:26 AM
To: Donna Kinapen
Cc: Singh, Inayat (ENERGY)
Subject: RE: OESP - Petition

Hi Donna,

For this petition, we were directed to answer the question using the number of applications accepted figure.

We were asked if we track not only the number of households accepted, but also the number of people in the households. Do you have that figure (I suspect you don't, my apologies if you already told me this).

Thanks,

Michael

From: Donna Kinapen [mailto:Donna.Kinapen@oeb.ca]
Sent: May 9, 2017 3:28 PM
To: Beare, Michael (ENERGY); Singh, Inayat (ENERGY)
Cc: Zade, Ryan (ENERGY)

Subject: RE: OESP - Petition

You are correct, the 167K number is those that saw a credit on their bill in March. As you know, we don't track applicants after they are approved for the program so some may have moved or otherwise dropped off (e.g. we've had a few request to have their credit cancelled) or submitted another application if their circumstances have changed (e.g. new family members so qualify for a higher amount). We cannot draw a direct line from the 188 to the 167 to say that all of them are "in progress" of getting the credit applied to their account. Some will be, others won't.

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Beare, Michael (ENERGY) [<mailto:Michael.Beare@ontario.ca>]
Sent: May-09-17 3:01 PM
To: Donna Kinapen; Singh, Inayat (ENERGY)
Cc: Zade, Ryan (ENERGY)
Subject: RE: OESP - Petition

Hi Donna,

Thanks for this.

I note the number of accepted communications sent you provided for March 31 was 188,681.

Is the 167,690 figure you provided below the number of people who have actually received a credit on their bill as of March 2017, and the difference of about 21K reflect those who have been accepted but haven't yet received the credit?

Thanks,

Michael

From: Donna Kinapen [<mailto:Donna.Kinapen@oeb.ca>]
Sent: May 9, 2017 2:47 PM
To: Beare, Michael (ENERGY); Singh, Inayat (ENERGY)
Cc: Chander, Sunita (ENERGY); Zade, Ryan (ENERGY)
Subject: RE: OESP - Petition

Question posed:

Sessional Paper

Enquiry of the Ministry — Would the Minister of Energy please provide the amount of the total number of people who used the Ontario Electricity Support Program (OESP), the average amount given to recipients, and the total amount of funds distributed province-wide since the program was implemented. (Tabled April 04, 2017)

Please see responses below...

Number of households that received an OESP credit in March 2017	167,690
Average monthly credit amount given to recipients	about \$38 / month

Total funds distributed province-wide Jan 2016 – Mar 2017

\$62,117,343

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Beare, Michael (ENERGY) [<mailto:Michael.Beare@ontario.ca>]
Sent: May-09-17 12:17 PM
To: Singh, Inayat (ENERGY); Donna Kinapen
Cc: Chander, Sunita (ENERGY); Zade, Ryan (ENERGY)
Subject: RE: OESP - Petition

Hi Donna,

Thanks again for helping on this.

Just following up as Inayat is off-site today.

If you could please send me the response, I would appreciate it.

Michael

From: Singh, Inayat (ENERGY)
Sent: May 8, 2017 1:51 PM
To: Donna Kinapen
Cc: Beare, Michael (ENERGY); Chander, Sunita (ENERGY)
Subject: RE: OESP - Petition

The request is from an MPP, we don't have their name.
 The Ministry will be drafting the formal response but we would only need the information from the OEB to the questions below.

Thanks,

Inayat

From: Donna Kinapen [<mailto:Donna.Kinapen@oeb.ca>]
Sent: May-08-17 1:38 PM
To: Singh, Inayat (ENERGY)
Cc: Beare, Michael (ENERGY); Chander, Sunita (ENERGY)
Subject: Re: OESP - Petition

Tomorrow should be doable. Can you tell me generally who the request is from (i.e. municipal council, media, association, consumer group)? I will likely be asked. I will also be asked if it should be the OEB responding.

Donna.

Sent from my BlackBerry - the most secure mobile device - via the Rogers Network

From: Inayat.Singh2@ontario.ca

Sent: May 8, 2017 1:31 PM
To: Donna.Kinapen@oeb.ca
Cc: Michael.Beare@ontario.ca; Sunita.Chander@ontario.ca
Subject: RE: OESP - Petition

Hi Donna,

Thanks for the quick response. I have pasted the petition question below for your response:

Sessional Paper

Enquiry of the Ministry — Would the Minister of Energy please provide the amount of the total number of people who used the Ontario Electricity Support Program (OESP), the average amount given to recipients, and the total amount of funds distributed province-wide since the program was implemented. (Tabled April 04, 2017)

I understand you need approvals, is tomorrow before end of day doable?

Thanks in advance!

Inayat

From: Donna Kinapen [<mailto:Donna.Kinapen@oeb.ca>]
Sent: May-08-17 12:57 PM
To: Singh, Inayat (ENERGY)
Cc: Beare, Michael (ENERGY)
Subject: RE: OESP - Petition

Hi Inayat. Could I please see a copy of the petition? We do have some information but not sure I can get it to you today. I am offsite at MCSS all afternoon and would need to get approval from Brian and the Chair, both of whom are in Vancouver at the moment.

Should this be forwarded for the OEB to respond to?

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Singh, Inayat (ENERGY) [<mailto:Inayat.Singh2@ontario.ca>]
Sent: May-08-17 12:53 PM
To: Donna Kinapen
Cc: Beare, Michael (ENERGY)
Subject: OESP - Petition

Hi Donna,

I hope you had a nice weekend.

We received a petition this morning on OESP inquiring about the average credit amount given to recipients and the total amount of funds distributed province-wide since the program was implemented. Would you have this information on hand? Has the OEB ever made this kind of information public?

Hoping you can get back to me before the end of the day if possible.

Thanks in advance!

Inayat

Inayat Singh | Senior Policy Advisor

Distribution & Grid Modernization | Ministry of Energy

phone: 416-326-0397 | **address:** 77 Grenville, 6th floor. Toronto, Ontario. M7A 2C1

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