

John Bozzo

From: John Bozzo
Sent: November 11, 2016 2:23 PM
To: Rosemarie Leclair
Cc: Donna Kinapen; Peter Fraser; Neil Brodie; Brian Hewson; andrew.teliszewsky@ontario.ca
Subject: Re: OESP Application Status at November 10th

We are still in market as planned Looking at options as the paid campaign is coming to an for the calendar year in December. John

Sent from my iPhone

On Nov 11, 2016, at 2:16 PM, Rosemarie Leclair <Rosemarie.Leclair@ontarioenergyboard.ca> wrote:

Thanks Donna.
 Is the Coms outreach still on going?
 What is the weekly avge increase in FN applications?

Sent from my iPhone

On Nov 11, 2016, at 12:35 PM, "Donna Kinapen"
 <Donna.Kinapen@ontarioenergyboard.ca> wrote:

Average per weekday is around 640 with about 220 per weekend day.
 Assumption for this period (steady state) with little comms in field was
 3,000 applications per week. Last two weeks saw 3,802 and 3,466.
 Overall year-end projection (270,391) still slightly above projected
 numbers (266,158).

Applications Submitted	249,144
First Nations	8,522
Métis	2,680
First Nations & Métis	241
Energy Intensive Applications	102,813
Consent forms received applications requiring a consent form)	182,629 (79% of AIV and AAIV
Accepted Communications sent	155,442
Declined Communications sent	17,652

Contact Centre Calls

363,532

Thanks, Donna.

Donna L. Kinapen

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