

Donna Kinapen

From: Donna Kinapen
Sent: June 1, 2017 9:58 AM
To: 'Melo, Michael (MCSS)'
Subject: RE: OESP Demo

Annette can do the demo using the training environment. Would Wednesday afternoon work?

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

-----Original Message-----

From: Melo, Michael (MCSS) [mailto:Michael.Melo@ontario.ca]
 Sent: May-31-17 6:40 PM
 To: Donna Kinapen
 Subject: Re: OESP Demo

Hahaha..nowhere..its the contact centre management team...we picked a location and assigned a senior manager to manage it

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Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Donna Kinapen
 Sent: Wednesday, May 31, 2017 6:30 PM
 To: Melo, Michael (MCSS)
 Subject: Re: OESP Demo

Taking over what? Where are you going?

Sent from my BlackBerry - the most secure mobile device - via the Rogers Network From: Michael.Melo@ontario.ca Sent: May 31, 2017 5:34 PM To: Donna.Kinapen@oeb.ca Cc: Shannon.Gerritse@ontario.ca; Heather.Hall@ontario.ca; Nancy.Sauve@ontario.ca; Catherine.Mulhall@ontario.ca Subject: OESP Demo

Hi Donna,

The new group that is taking over requested a demo of the system... wondering if you can have ICF facilitate a walk through next week...let me know

Michael Melo

Senior Manager
Business Operations Support Services

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