

Annette Altounian

From: Annette Altounian
Sent: June 1, 2017 11:51 AM
To: 'Gerritse, Shannon (MCSS)'; Donna Kinapen
Cc: Melo, Michael (MCSS)
Subject: RE: OESP Demo

Hello Shannon,

I will schedule a Webex session and forward the login details to everyone before the end of the day.

Many thanks,
Annette

Annette Altounian

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Ontario Energy Board

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----- Original Message -----

From: Gerritse, Shannon (MCSS) [mailto:Shannon.Gerritse@ontario.ca]
Sent: June-01-17 11:48 AM
To: Donna Kinapen
Cc: Annette Altounian; Melo, Michael (MCSS)
Subject: RE: OESP Demo

Hi Donna,

I've scheduled the demo from 2-3pm next Wednesday. We will have several people attending, with some joining the call from outside of Toronto. I assume that this will be done via webex and that you will send the necessary details for participants to access the session?

Thanks,
Shannon

Shannon Gerritse
Program Analyst
Social Assistance and Municipal Operations Branch Ministry of Community and Social Services
416-326-3792

----- Original Message-----

From: Melo, Michael (MCSS)
Sent: June 01, 2017 10:03 AM
To: Gerritse, Shannon (MCSS)
Cc: Donna Kinapen (Donna.Kinapen@oeb.ca)
Subject: FW: OESP Demo

Can you organize something - please include Nancy S, Morag, Catherine, Alana, Colleen H, David Campbell, me....and anyone else I forgot...thx..

----- Original Message-----

From: Donna Kinapen [mailto:Donna.Kinapen@oeb.ca]
Sent: June 01, 2017 9:58 AM
To: Melo, Michael (MCSS)
Subject: RE: OESP Demo

Annette can do the demo using the training environment. Would Wednesday afternoon work?

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

----- Original Message-----

From: Melo, Michael (MCSS) [mailto:Michael.Melo@ontario.ca]
Sent: May-31-17 6:40 PM
To: Donna Kinapen
Subject: Re: OESP Demo

Hahaha...nowhere..its the contact centre management team...we picked a location and assigned a senior manager to manage it

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Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Donna Kinapen
Sent: Wednesday, May 31, 2017 6:30 PM
To: Melo, Michael (MCSS)
Subject: Re: OESP Demo

Taking over what? Where are you going?

Sent from my BlackBerry - the most secure mobile device - via the Rogers Network

From: Michael.Melo@ontario.ca
Sent: May 31, 2017 5:34 PM
To: Donna.Kinapen@oeb.ca
Cc: Shannon.Gerritse@ontario.ca; Heather.Hall@ontario.ca; Nancy.Sauve@ontario.ca; Catherine.Mulhall@ontario.ca
Subject: OESP Demo

Hi Donna,

The new group that is taking over requested a demo of the system...wondering if you can have ICF facilitate a walk through next week...let me know

Michael Melo

Senior Manager
Business Operations Support Services

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