

Donna Kinapen

From: Donna Kinapen
Sent: June 1, 2017 1:33 PM
To: 'Gerritse, Shannon (MCSS)'; Annette Altounian
Cc: Melo, Michael (MCSS)
Subject: RE: OESP Demo

8th in the afternoon works as well.

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

From: Gerritse, Shannon (MCSS) [<mailto:Shannon.Gerritse@ontario.ca>]
Sent: June-01-17 1:18 PM
To: Annette Altounian; Donna Kinapen
Cc: Melo, Michael (MCSS)
Subject: RE: OESP Demo

Hi Annette/Donna,

A few of the key participants are unable to attend on the 7th. Would it be possible to have the demo on the 8th?

Shannon Gerritse
 Program Analyst
 Social Assistance and Municipal Operations Branch
 Ministry of Community and Social Services
 416-326-3792

From: Annette Altounian [<mailto:Annette.Altounian@oeb.ca>]
Sent: June 01, 2017 11:51 AM
To: Gerritse, Shannon (MCSS); Donna Kinapen
Cc: Melo, Michael (MCSS)
Subject: RE: OESP Demo

Hello Shannon,

I will schedule a Webex session and forward the login details to everyone before the end of the day.

Many thanks,
 Annette

Annette Altounian

Program Partnerships Advisor, Energy Consumer Programs
 Consumer Protection & Industry Performance
 Ontario Energy Board

Phone: 416-440-7668 | 1-888-632-6273 Ext. 668 | **Mobile:** 647-534-9481

E-mail: annette.altounian@oeb.ca

Address: 2300 Yonge Street, Toronto, ON M4P 1E4

----- Original Message -----

From: Gerritse, Shannon (MCSS) [<mailto:Shannon.Gerritse@ontario.ca>]

Sent: June-01-17 11:48 AM

To: Donna Kinapen

Cc: Annette Altounian; Melo, Michael (MCSS)

Subject: RE: OESP Demo

Hi Donna,

I've scheduled the demo from 2-3pm next Wednesday. We will have several people attending, with some joining the call from outside of Toronto. I assume that this will be done via webex and that you will send the necessary details for participants to access the session?

Thanks,
 Shannon

Shannon Gerritse
 Program Analyst
 Social Assistance and Municipal Operations Branch Ministry of Community and Social Services
 416-326-3792

----- Original Message -----

From: Melo, Michael (MCSS)

Sent: June 01, 2017 10:03 AM

To: Gerritse, Shannon (MCSS)

Cc: Donna Kinapen (Donna.Kinapen@oeb.ca)

Subject: FW: OESP Demo

Can you organize something - please include Nancy S, Morag, Catherine, Alana, Colleen H, David Campbell, me....and anyone else I forgot...thx..

----- Original Message -----

From: Donna Kinapen [<mailto:Donna.Kinapen@oeb.ca>]

Sent: June 01, 2017 9:58 AM

To: Melo, Michael (MCSS)

Subject: RE: OESP Demo

Annette can do the demo using the training environment. Would Wednesday afternoon work?

Thanks, Donna

Please note that my email address has now changed to donna.kinapen@oeb.ca please update your address book accordingly

----- Original Message -----

From: Melo, Michael (MCSS) [mailto:Michael.Melo@ontario.ca]

Sent: May-31-17 6:40 PM

To: Donna Kinapen

Subject: Re: OESP Demo

Hahaha..nowhere..its the contact centre management team...we picked a location and assigned a senior manager to manage it

.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Donna Kinapen

Sent: Wednesday, May 31, 2017 6:30 PM

To: Melo, Michael (MCSS)

Subject: Re: OESP Demo

Taking over what? Where are you going?

Sent from my BlackBerry - the most secure mobile device - via the Rogers Network

From: Michael.Melo@ontario.ca

Sent: May 31, 2017 5:34 PM

To: Donna.Kinapen@oeb.ca

Cc: Shannon.Gerritse@ontario.ca; Heather.Hall@ontario.ca; Nancy.Sauve@ontario.ca;

Catherine.Mulhall@ontario.ca

Subject: OESP Demo

Hi Donna,

The new group that is taking over requested a demo of the system....wondering if you can have ICF facilitate a walk through next week...let me know

Michael Melo

Senior Manager

Business Operations Support Services

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