

Eligibility Criteria Matrix

Module 3: OESP Eligibility & Credit Determination

Base Program Eligibility Criteria	A- Applicant must be the account holder of the electricity bill	B - Applicant and any household members must live or plan to live at the SERVICE ADDRESS on electricity bill for at least 6 months of the year	C - Applicant must be low income as per OESP definition of low income (LIM) and fit within OESP sliding scale (income level bracket and household size)	D - Service address on electricity bill must be a residential address (i.e. a "Residential" rate class)	E - Applicant or household member must be at least 16 years of age for income to be counted	F - Applicant is not deceased
Energy Intensive Program Eligibility Criteria (Meets Base Program Criteria Plus)	G - Applicant uses electric heat as primary heating source	H - Applicant or household member uses a listed approved electricity intensive medical device at home	I- Applicant or family member is an Indigenous (First Nations, Métis, or Inuit) customer	ALL MUST APPLY		
Extended Program Eligibility Criteria (Meets Base Program Criteria Plus)	J – Account holder is receiving a disability benefit under CPP	K – Account holder is 65 years of age or older	AT LEAST ONE MUST APPLY			
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