

Rosemarie Leclair

From: Rosemarie Leclair
Sent: December 5, 2017 12:22 PM
To: Donna Kinapen
Subject: Re: OESP Application Stats at November 30th

Thanks Donna

Sent from my iPhone

On Dec 5, 2017, at 11:02 AM, Donna Kinapen <Donna.Kinapen@oeb.ca> wrote:

Good morning Rose. Please find a summary of OESP application stats to the end of November 2017.

Applications Submitted as of Nov 30, 2017	381,850
First Nations	13,915
Inuit	81
Métis	4,118
Chose more than one of above	340
Energy Intensive Applications	160,129
Accepted Communications sent	249,747
Declined Communications sent	28,721

The variance account went down by ~\$12M in October and now stands at \$48,374,462. Our projection for depletion of the variance remains late February / early March 2018.

We have detailed statistics on processing. About 5% are in progress at any time with main issue being waiting for the consumer to submit the wet consent form.

With respect to the difference between the 381,850 submitted and the 278,468 with a decision (approved / denied), a large portion of the ~100K are applications that have become inactive – either due to missing information not provided by the applicant or errors on the application not corrected by the applicant within 180 days. Some of these may also have been duplicate applications submitted by the applicant where the “healthy” application proceeded and the other(s) stayed in the system until they became inactive.

We are starting to see reapplies as a higher percentage of the monthly applications received. January through September of this year saw between 5.5% and 7% reapplies each month. October climbed slightly to 8.15% and in November 14.28% of applications were reapplies.

- 41% of reapplies in Oct / Nov gave “my current eligibility is expiring” as the reason for reapplying with 26% because they “have moved or are moving”.

Summary of weekly application intake since April

April ~1,400 / week
 May ~ 2,400 / week
 June ~ 3,600 / week
 July ~ 3,200 / week
 August ~ 2,500 / week
 September ~ 2,300 / week
 October ~ 2,280 / week
 November ~ 2,370 / week

With respect to MCSS applications, here are the statistics related to applications submitted by MCSS at November 30th (began end August):

	Oct 31	Nov 30
Total Submitted	1,466	2,636
Approved	1,071	2,314
In Progress	292	126
In Error Status	103	188

Happy to answer any questions.

Thanks, Donna.

Donna L. Kinapen
Manager, Consumer Policy & Compliance
Ontario Energy Board
Phone 416-440-8140
Cell 416-817-5930
Fax 416-440-7656
Email donna.kinapen@oeb.ca