

Donna Kinapen

From: Donna Kinapen
Sent: September 9, 2016 12:53 PM
To: Rosemarie Leclair
Cc: Peter Fraser; Neil Brodie; John Bozzo; Brian Hewson; 'andrew.teliszewsky@ontario.ca'
Subject: OESP Application Status at September 8th

Note: we received 1,821 applications between Sunday and Thursday, slightly lower than the 2,000 projection although not unusual to have a lower number with a statutory holiday during the week. Returning to a steady state next week, (summer over, communications not yet in the field), our projections were for 3,000 applications per week.

Applications Submitted	218,475
First Nations	7,507
Métis	2,331
First Nations & Métis	198
Energy Intensive Applications	90,001
Consent forms received (consent form)	159,381 (78% of AIV and AAIV applications requiring a consent form)
Accepted Communications sent	135,191
Declined Communications sent	14,549
Contact Centre Calls	325,892

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